From: Jennifer Connell Abetterplacefuneral@gmail.com

Subject: Fwd: Letter to A Better Place Date: Mar 19, 2024 at 8:27:05 PM

To: Tony Connell tconnell@connellresources.com

Jennifer and Dolly Owner/Office Manager 303-657-5989

Begin forwarded message:

From: Jerimie Olvera <jolvera@180cc.org>
Date: March 19, 2024 at 8:24:03 PM MDT

To: Staff A Better Place < <u>abetterplacefuneral@gmail.com</u> >

Subject: Letter to A Better Place

To Whom It May Concern,

I am writing to share my endorsement and commendation for A Better Place Funeral Home. As the pastor of 180 Community Church, I have had the privilege of experiencing firsthand the compassionate and dedicated service provided by A Better Place.

Over the years, A Better Place has been an invaluable partner to our church community, actively engaging in various community events and lending support to many of our outreach efforts, including holiday meals and showing up and serving at other initiatives. Their commitment to serving the community extends beyond mere business transactions; it is rooted in a genuine desire to make a positive difference in people's lives.

In times of grief and loss, A Better Place has consistently demonstrated empathy, professionalism, and genuine care for the families they serve. Their exemplary service has many positive reviews from families who have entrusted their loved ones into their care.

On a personal note, I have entrusted my own family to A Better Place for the planning of a celebration of life service, and their attention to detail and sensitivity to our

needs were truly remarkable and also cost effective. They do go above and beyond.

I do recommend and refer many to A Better Place Funeral Home so they can experience compassionate, dignified, and personalized funeral service and care. They are not just a funeral home, but a supportive community and a comfort in hard times.

Sincerely, Jerimie Olvera 180 Community Church 720.255.6889 To Whom It May Concern,

I'm writing this letter to show my unwavering support for the locally owned and operated business, A Better Place Funeral & Cremation.

I've known Jennifer Connell for over 20 years and from the very beginning, listened to her talk about her aspirations of starting her own funeral and cremation business. She wanted nothing more but to help families, within our community, during one of the most devasting, heartbreaking and often overwhelming times in their lives.

Jennifer leads a team of empathetic and compassionate people, who go above and beyond for their clients to ensure that every memorial is unique to the family, giving a detailed outline of next steps, answering any questions someone has, while offering low-cost options to fit any budget. I have seen, firsthand, A Better Place grow substantially over the years and because of the care that the team takes for each family, referrals, and word of mouth to use their services will spread, making more growth inevitable.

When families use A Better Place, they can be rest assured that their loved one is taken care of with the upmost respect and care. To say that this business doesn't belong where it stands because the area is not suited for this type of work is outrageous. Corporate America has taken over most of the funeral business, passing along higher costs to families. A Better Place is established, welcoming and personable. The team is truly one of a kind, always caring and handling themselves with the upmost professionalism. The families in our community not only benefit but need A Better Place to stay at its current Denver location, expand as needed to provide even more onsite services, which will give the business the ability to continue to provide low-cost options to families.

If I can be of any further service, I can be reached at 303-919-0140.

Sincerely, Michelle M. Bustos From: Jennifer Connell mortuarybabydoll@gmail.com

Subject: Fwd:

Date: Mar 19, 2024 at 8:22:09 PM

To: Tony Connell tconnell@connellresources.com

Jennifer Connell

Begin forwarded message:

From: laura maes < llmaes30376@gmail.com>
Date: March 19, 2024 at 8:12:20 PM MDT
To: MORTUARYBABYDOLL@gmail.com

I hope this message finds you well during these challenging times. It's with a mix of sadness and determination that I write to express my support for A Better Place Funeral & Cremation Service.

Over the years, your organization has become a cornerstone of comfort and support in our community. Your compassionate service, especially during people's most difficult moments, is unmatched. Your approach allows families to honor their loved ones without the added burden of financial strain – a gesture of kindness that does not go unnoticed.

Our community recognizes and values the essential role you play. The positive impact of your work is has made some some of our harder times, easier both financially and emotionally with the compassion your staff and company provides. Your mission, rooted in service and humanity, goes beyond business; it is a sacred duty to

care for the departed and the bereaved and my family has always felt at ease trusting your company with our loved ones, unfortunately, on multiple occasions.

I write on behalf of my family and friends who have continuously utilized your services and are ever so grateful. Your work has provided dignified farewells for countless families, including mine. In a world sometimes driven by profit over compassion, A Better Place Funeral & Cremation Service is a beacon of hope, showing that empathy and ethics can prevail.

I urge all concerned to acknowledge the invaluable service you provide. Supporting your work isn't just about affirming a business's rights; it's about affirming every individual's right in our community to choose a dignified farewell for their loved ones, free from financial worry.

Please consider this letter as a sign of the strong support within our community for A Better Place Funeral & Cremation Service. We stand united in our request that your services remain accessible to all who need them. May empathy and justice guide us toward a better future for everyone.

Sincerely, Laura Maes 720-919-6788