



GOOD SHEPHERD

PRESBYTERIAN CHURCH

10785 Melody Drive, Northglenn, CO 80234

March 19, 2024

To Whom it may Concern,

I am writing to express my utmost appreciation for the invaluable services provided by A Better Place Funeral and Cremation Services to our community. As the Pastor at Good Shepherd Presbyterian Church in Northglenn, I have witnessed firsthand the compassionate and professional care extended by A Better Place's team during times of grief and loss.

The role of the mortuary extends far beyond the mere handling of deceased individuals. A Better Place Funeral and Cremation Services has consistently demonstrated a commitment to honoring the departed with dignity and respect, while also offering unwavering support to grieving families.

The team's empathetic approach, attention to detail, and dedication to serving our community with their commitment to affordable funeral and cremation services have provided over and over again the solace and comfort to countless families during their most difficult moments.

Furthermore, A Better Place Funeral and Cremation Services has played an integral role in upholding the traditions and cultural practices of our diverse community. Their sensitivity to different beliefs and customs, coupled with their willingness to accommodate various needs, reflects a deep understanding of the importance of cultural sensitivity in their line of work.

I commend A Better Place Funeral and Cremation Services for its contributions to community outreach and education initiatives. Their efforts to raise awareness about end-of-life planning, grief support resources, and funeral etiquette have undoubtedly empowered individuals and families to navigate these challenging topics with confidence and understanding.

A Better Place Funeral and Cremation Services is who my church relies on and works with as I know firsthand their commitment to excellence which sets a standard of professionalism and compassion that is truly commendable. I thank them for their continued dedication to serving our community with dignity, respect, and compassion.

Peace,

Sheri 

Rev. Sheri Fry

Good Shepherd Presbyterian Church

Reymo25@gmail.com

303-475-3883

Stephanie Casias
581 Emery Road
Northglenn, CO 80233
March 19, 2024

Re: A Better Place Funeral & Cremation

To A Better Place Attorney

Dear Attorney

A Better Place Funeral & Cremation Services is a family owned and operated business. Jennifer Connell owns and manages this business. I met Jennifer in April of 2014 when I lost my oldest son and needed a funeral home who could assist my family and I when we had nowhere else to turn. Since 2014, I have assisted Jennifer with her business as needed with the creation of memory folders and prayer cards for funeral services. I have witnessed this business grow and provide a lower cost service to grieving families. I lost my other son in March of 2020, and Jennifer did everything she could to help me with this loss. She does this for so many other families and she has demonstrated to so many people that she has a heart of gold.

What was once a much smaller business is now a growing business with a requirement to continue along the path of growth. The needs and offerings of the business have grown to the point of being able to rely on the business to provide low-cost services because of owning the equipment and buildings necessary for a close to full-service operation. The one piece of the business I know that lacks is having its own crematorium. Owning and operating their own crematorium is essential for the business to continue its growth and offerings, especially to the lower-class population.

I have seen the need for this business to continue to grow and the need for expanding its offerings. Jennifer genuinely cares about helping others and having the ability to control costs and pass these savings to her clients. A business will outsource some of its business operations when the process is not part of the core business operations. The need for a crematorium is essential to business operations and this business needs this to continue to grow and to keep costs lower for its clientele.

Jennifer is a good friend and has a great desire to help others. I cherish the friendship we have and I believe in her and her desire to help so many families, especially in their time of need. I am asking for the approval to allow A Better Place Funeral & Cremation to continue to grow the business and build the crematorium for essential business operations. If you have any questions, please call me at (720) 243-5514, or email me at classic28@comcast.net.

Sincerely,

Stephanie Casias

A Better Place

1 message

sepinson <sepinson@yahoo.com>
To: mortuarybabydoll@gmail.com

Wed, Mar 20, 2024 at 7:53 AM

To Whom It May Concern,

A Better Place is an absolute pillar in their field. Having A Better Place in the neighborhood is necessary to so many, including my family. When we had a sudden death in the family, they jumped to help us with affordable options and a complete understanding of how unprepared we were. It was a terrible time in my family's lives and A Better Place took the time to help us in each step while other funeral homes we visited treated us terrible for not knowing what we wanted and acted like we were difficult for knowing what we didn't want. Having A Better Place to go to made the horrible situation so much easier. I have never had a place that I know I can send someone in that same situation and know they will be treated right with affordable options as so many are already struggling in Colorado. Thank you A Better Place and team.

Sarah Pinson

Sent from my T-Mobile 5G Device

Thank you letter

1 message

Darren and Rhonda Polak <polak4309@yahoo.com>

Wed, Mar 20, 2024 at 8:47 AM

To: "abetterplacefuneral@gmail.com" <abetterplacefuneral@gmail.com>

March 20, 2024

Abetterplacefuneral@gmail.com

Dear Jennifer Connell:

I am writing to thank you and your staff for the love and support that you have shown me during the loss of my late husband. I cannot tell you how grateful I am for the way that you took care of everything for me. I was completely distraught, and you stood up and took the driver's seat and got me through it somehow.

You and your staff showed me the utmost professionalism from the moment we met. The genuine care was way beyond what I could have ever expected. I truly feel that God had a hand in choosing you to be there for me during this time in my life. You listened to everything I wanted, needed, and understood all his last wishes. Jennifer, I want to thank you so much as you were exceptionally compassionate while I was dealing with my loss, you came to me personally and held my hand as I cried.

It is evident from the services you provided that you take great pride in caring for the families you represent and work hard providing a beautiful and everlasting tribute to our loved ones. Hopefully I will not be needing your services soon, however if I do, I know who to call and I am assured that I will once again be in great, caring hands.

Eternally grateful,

Rhonda Polak

Darren and Rhonda Polak polak4309@yahoo.com

A Better Place Funeral Home

1 message

annette martinez <annette.martinez33@gmail.com>

Wed, Mar 20, 2024 at 1:12 AM

To: "abetterplace@abetterplacefunerals.com" <abetterplace@abetterplacefunerals.com>

To whom it may concern:

Hello, My name is Annette Martinez. I became a client of A Better Place Funerals in July 2018. My father had passed away and I was in need of getting services started. This was the first funeral I had to plan and I was very much with mixed emotions. I came across A Better Place. From the moment I walked through the doors I immediately felt the love from the warm hug from both Jennifer & Melinda. It was one of the hardest times of my life and I felt as though I had all the help I needed with them. From the start they did everything for us, allowing us to take the time to grieve. They did an AMAZING job! It was everything we wanted and it turned out beautiful. A month later we were struck with tragedy again losing my best friend's mother. We also used A Better Place for her services as well. Once again nothing short of perfect. Throughout the years I've continually refer all whom may be in need of services for their loved ones. Through these years my bond with Jennifer has grown. My son had passed away in 2021 and without a doubt I made the call to Jennifer. She allowed me to express my emotions and listened. She's truly an amazing person and has an amazing staff. As a business they go above for their clients. Through going through the pandemic it's taken a financial hit to many families and no matter the situation may be A Better Place always finds a way to help families in need. We're truly blessed to have this company as part of our community! They play an important role to our loved ones and treat them with the upmost respect. Thank you Jennifer and the Staff of A Better Place Funeral!

Sincerely,

Annette Martinez -mother of my beloved son Alonzo and daughter of my amazing father Robert Gonzales

Grateful for your services

1 message

Gale Loveitt <gottaloveitt@gmail.com>
To: abetterplacefuneral@gmail.com

Wed, Mar 20, 2024 at 11:26 AM

To whom it may concern,
Last fall my mother died. This was the first time I was involved with a cremation, which was what my mother wanted. My sister and I met with Jennifer, of A BETTER PLACE, to learn about cremation and how that process happens.

Jennifer was a great support for us. She explained how cremation works, she showed us many different possibilities of things to do and have at the memorial service. We talked for over an hour about choices.

Jennifer helped us with so many things! Flower arrangements, a greeter for the folks who came to the memorial service, and extraordinary slideshow of pictures of my mom's life, made in such a way that it was just truly incredible to watch. She helped us with a memorial Bookmarks, with folders for the memorial service, and brought up helpful ideas that we would never have thought of.

My siblings and I had many other things that needed to be managed, and to know that Jennifer had such a big piece of our mom's memorial service taken care of, as well as picking up my moms body from the hospital, and her cremation allowed us to do what we needed. That we now can take mom's ashes where she wants them to be scattered is all because of Jennifer and her wonderful business A BETTER PLACE.

My husband and I have been talking about contacting Jennifer about our own services when we die, because of the amazing, kind and generous work Jennifer did for us, and because we want our own children to have the kind of support we had from Jennifer for our own children when the time comes.

Gale Loveitt

The only thing that can limit you, is believing you are limited.
BECOME LIMITLESS!



Reference

Deidra Tekavec <deidratekavec@gmail.com>
To: Abetterplacefuneral@gmail.com

Wed, Mar 20, 2024 at 1:09 AM

To Whom It May Concern,

I have known Mrs. Jennifer Connell for approximately 25 years. We have worked closely together for the better part of the last decade. I formerly worked for UHealth Anschutz in Oncology & Bone Marrow Transplant, and currently work as a home hospice nurse for the greater metropolitan area with The Denver Hospice. Mrs. Jennifer Connell and A Better Place Funeral & Cremation Service have supported hundreds of the oncology and hospice patients and their families for years, that I personally have cared for. The service that A Better Place Funeral & Cremation Service provides to our community is priceless. Mrs. Connell is a pillar of our community. She has personally supported the underprivileged and underserved communities of Denver and its surrounding areas. She has provided her services at no cost for babies and children, to ease the financial burden that a grieving family may endure. Mrs. Connell works with families to help provide assistance to those less fortunate than ourselves, and she does this with the upmost respect and love for the decedents and their families. I have worked with most of the funeral homes in Colorado over several years as a hospice nurse- and I can tell you from years of experience- the care and compassion A Better Place provides to their families exceeds any expectations that a funeral service typically provides. Mrs. Connell and A Better Place also devotes their time to organizing special events for children with the Saint Bernadette's Catholic Parish. Mrs. Connell and A Better Place continue to go above and beyond for our families. Our patients, their families and our community deserve to have the care, compassion and support that A Better Place Funeral and Cremation Service provides. What Mrs. Connell has grown with A Better Place is much more than a funeral and cremation service. They deserve recognition and respect for the work that they provide.

With warm regards,

Deidra S. Tekavec BSN, RN

The Denver Hospice

8299 E Lowry Blvd

Denver, Co 80230

Mobile: 720-276-4969

Work: 720-665-4343

Letter of Support

Kent Replogle <pastor.kent53@gmail.com>
Reply-To: pastorkent53@gmail.com
To: Jennifer Connell <abetterplacefuneral@gmail.com>

Wed, Mar 20, 2024 at 7:08 AM

To whom it may concern,

When I first met Jennifer Connell and the great staff at A Better Place, I wondered what I had done by offering the church for their services. It turned out to be the most wonderful relationship ever! I have never met a company that cares more about the community than this business. They all have a gracious giving spirit that makes this community a better place. I feel I can say these things based on my history in the local community.

In my years as a minister, there have been 426 memorial services officiated by myself, utilizing 5 different funeral homes. A Better Place always rose above the others in terms of caring, compassion, support, and love. They treat everyone the same and never back away from doing what is right for those in need of guidance during the grieving process and beyond. But it does not stop there.

A Better Place reaches out into the local community during the year to help those that need just a little help. During the holidays, times of loss and especially during the pandemic, they were always there. Without these caregivers there would be many people that would be without.

The fact that they are willing to invest thousands of dollars to be able to serve the community says it all. They could be willing to just keep going the way they have in the past. But the owners and employees of A Better Place don't believe in sitting back and doing nothing. They are such a caring group of people that I would be proud to have them as my neighbor! In fact, I have trusted A Better Place to be there for my family several times. Please support this family business as they expand to serve the local community.

In Christs Name,
Rev. Kent R. Replogle
Retired Senior Pastor - Amazing Grace Community Church
Ordained Elder in the Free Methodist Church of NA

pastor kent53@gmail.com
303-919-4662

Letter

2 messages

Nanette Horn <nanettehorn@yahoo.com>
To: Jennifer Connell <abetterplacefuneral@gmail.com>

Wed, Mar 20, 2024 at 12:25 AM

To whom it may concern,

I choose A Better Place Funeral & Cremation Services for my late husband's funeral & cremation Jennifer was amazing, she walked me through everything that had to happen with my husband's accident. My best friend helped guide the conversations because let me real honest my mind was in a state of shock during that time. She was very kind and caring, you're not just another person or number to her. She genuinely cares about everyone she provides services for. She walked me through the steps from when she would have to pick up my husbands body from the Denver Corners office, how long it takes for them to process everything and for her to be able to pick up his body from them. Once she had my husband at her funeral home she explained to me more of his injuries because I didn't want to be surprised when I went to view his body. She explained everything to me in the kindest manner & I felt understood with telling her and her staff what I would like to happen for his services. Her funeral home & Cremation services felt inviting not your typical type of funeral home. Every funeral home I had been to throughout my life before hers has felt cold & your really don't want to be there long. You can tell they are more about the numbers and not as engaged in the details. Jennifers funeral home, felt homey and cozy and I just felt at peace there. It's a very small place which makes it not feel overwhelming. when you are going through to pick out items such as urns, casket, flowers etc. Jennifer was great at communicating to myself or my best friend if I wasn't able to focus on things. I would sometimes zone out because I didn't want to believe all that was happening was real. She's the most down to earth person and truly cares and constantly gives back to the community as well in many different forms. I have recommended her to numerous friends & some extended family members as well.

I appreciate everything she had done for my family during my difficult and hardest times of my life.

Thank you again Jennifer & Staff!!

Sincerely

Nanette Horn

Jennifer Connell <abetterplacefuneral@gmail.com>
To: Tony Connell <tconnell@connellresources.com>

Wed, Mar 20, 2024 at 7:26 AM

March 20, 2024

To Whom it May Concern:

I am writing to let you know that A Better Place Funeral & Cremation Services and Jennifer Connell has a very important role in this community – they are a small facility so you can count on personal help when it is needed most – it feels like talking to family, something you would never get from big corporations like Olingers or Horan & McConaty.

I have had the opportunity to work with them twice in the last six years. First when my husband died while we were on vacation in Germany – Jennifer and her staff helped me communicate with the mortuary in Frankfurt, Germany and get my husband home and then to get the papers we needed to lay him to rest. Without them and being able to call at all times of day or night and talk to a live person I don't know what would have happened – for them I am eternally grateful. While all that was happening they helped me work with the church to set up a memorial services, the cemetery to set up the burial and transportation to the cemetery.

My second opportunity came last September when I lost my mother. All I had to do was call A Better Place and they contacted the Hospice organization we were using for my mother and took care of everything, all we had to do was get together with Jennifer and talk about memorial service plans and the cremation.

As an Adams County resident, I am very grateful to have a wonderful place like this in my community. It is also accessible so all my family members from across the Metro area were able to get to the facility easily when we needed to get together to work out details.

I plan to use A Better Place in future as I have already set up a pre-paid plan with them and other members of my family are doing the same thing. I recommend them whenever asked who I would suggest for funeral planning.

A Better Place is all about personal touch and that is what loved ones need at their time of loss.

Sincerely -



Barbara Ortega
381 Greenwood Blvd
Federal Heights, CO 80221

March 19, 2024

To whom it may concern,

I am writing this letter to show my support for A Better Place Funeral. We have used their service multiple times and would not have been able to afford the other funeral homes in our area.

The addition to their crematory will ensure that they are able to continue to provide funeral care at an affordable price. The family-owned entity not only offers compassion, but an understanding of the financial stress that a lot of our community is experiencing right now.

Many of us live on a fixed income and need to be able to provide funeral care for our loved ones. Funeral and cremation does not have financing and is something that needs to be paid upfront. We would have never been able to come up with the fees the other funeral homes are charging.

I urge you to think about the community they are serving when making your decisions.

Sincerely,



Jerry White 720 338 9187

I am an Adams County Resident

3/19/2024

Dear A Better Place Funeral & Cremation Service,

I am writing to you today with a heart full of hope for the essential service you provide to our community. In times of loss and sorrow, it is people like you that stand as pillars within our community. It has come to my attention that there are considerations regarding the future of your business, and I feel compelled to express my wholehearted support for A Better Place Funeral & Cremation Service to continue its valuable service.

Funerals are a significant part of our lives, however, the reality of high costs associated with funeral services can amplify the burdens of those grieving. That is why the existence of an option that is not only compassionate but also affordably priced, is indispensable.

Your service has offered a dignified farewell to many who may otherwise have struggled to afford such decency in remembrance of their loved ones. The low-cost alternatives you offer do not come at the expense of care or dignity, but rather assure that these remain accessible to all, regardless of financial standing.

Maintaining such necessary services within our community is paramount, and I trust that those deciding your fate will acknowledge the myriad of ways in which you have enriched and eased the lives of those around you. I am convinced that the significance of your presence in our community cannot be overstated.

Warmest regards,

Ann Gunderson Ann Gunderson
6982 Fox Way
Denver, CO 80221
720-495-0990

Recommendation

1 message

SandH Cremation <sandhcremation@gmail.com>
To: Jennifer Connell <abetterplacefuneral@gmail.com>

Wed, Mar 20, 2024 at 9:53 AM

To whom it may concern,

I am writing in regards to the growth of A Better Place Funeral and Cremation.

For the last few years we have facilitated the cremations for a majority of the families who have trusted Jennifer and the staff at A Better Place in a time of need, and now with her growth of the families they are serving we are struggling to keep up, with their very accommodating prices and dedication to the community in Adams County. We would highly recommend them to opening a crematory of their own, which would not only provide stability and growth for them, but also a piece of mind in the community and families they serve and will continue to serve for many years to come.

Sincerely,
Douglas Winn

Letter from Pastor David Baca

1 message

David Baca <dbaca@crossingchurch.org>
To: Jennifer Connell <abetterplacefuneral@gmail.com>

Wed, Mar 20, 2024 at 10:26 AM

Dear Jennifer,

I hope and pray this email finds you well. The Crossing Church and A Better Place Funeral Home, ie. You and I have been partnering together to serve families during the most difficult time of their lives, for the last three years. I have officiated dozens of services on behalf of A Better Place in 2023 alone. Therefore, I believe I am qualified to testify to the character and integrity of your business, A Better Place.

I first want to point out the professionalism and care that you and your staff have displayed at every service that I have officiated. From the moment you and your staff arrive at the church, to the moment your services are no longer required, I have witnessed nothing but compassion and care for the families you serve. Believe me when I say that you truly care about those you serve, and your actions are a reflection of your caring heart.

Second, from a personal perspective, you and I have had numerous conversations in our time together, and I appreciate your knowledge of the funeral business and how you truly care about every aspect of "getting it right" with every family you serve.

Third, your community outreach outside of our business relationship is greatly appreciated. A Better Place has been very generous over the last couple of years in donating toys, food, and clothes to The Crossing Churches various ministries. You did this without any prompting from myself or any church staff.

In summation, I have worked with numerous funeral homes in the 16 years I have been in ministry, and A Better Place ranks as one of the best, and certainly one of the most affordable, I have worked with. I look forward to serving our community alongside A Better Place in the years to come.

Sincerely,
Pastor David Baca