

Adams County

**COMMUNITY SAFETY  
& WELL-BEING**

**2024**

**QUARTER 3 REPORT**



Data reflective of July 1, 2024 - September 30, 2024

# Elevate People

## VETERAN FLEX FUNDS

In 2024, \$20,000 was allocated to assist veterans at risk of homelessness, benefiting seven households through various goods and services. Funds were used for emergency rental assistance, moving costs, car repairs, and down payments, averaging about \$1,771 per transaction. Notably, 79% of recipients remained housed after receiving support. Addressing veteran homelessness is a priority for Adams County, and such programs are vital in preventing further hardship.



**Q: How many people were served?**

A: Seven Households (one family of eight = 14 total people)

**Q: What was the typical amount for transactions?**

A; \$1,771 per transaction; or \$2,789 per household

**Q: What percentage of those who received flexible funds are now housed?**

A: 57% of households (79% of people counting the eight-member household separately).

**Q: What are some examples of how the funds were utilized?**

A: Car down payment, emergency rental assistance for eviction prevention, payment of debt in collections to improve credit score, move-in furniture, moving truck, movers, hoarding cleanup for eviction prevention, car repair

## SUMMER PIT

Biannually, Adams County's Community Safety & Well-Being (CSWB) conducts two Point-in-Time Counts (PIT) — one in the summer and one in the winter — to assess the population experiencing homelessness. In this year's Summer PIT, we distributed 76 surveys among 109 individuals. Of these, 67 were observational counts, while 39 were comprehensive surveys. The detailed surveys investigate various barriers that hinder individuals from securing stable housing and identify potential areas for program improvement. Notably, 96% of respondents expressed interest in some form of affordable housing.



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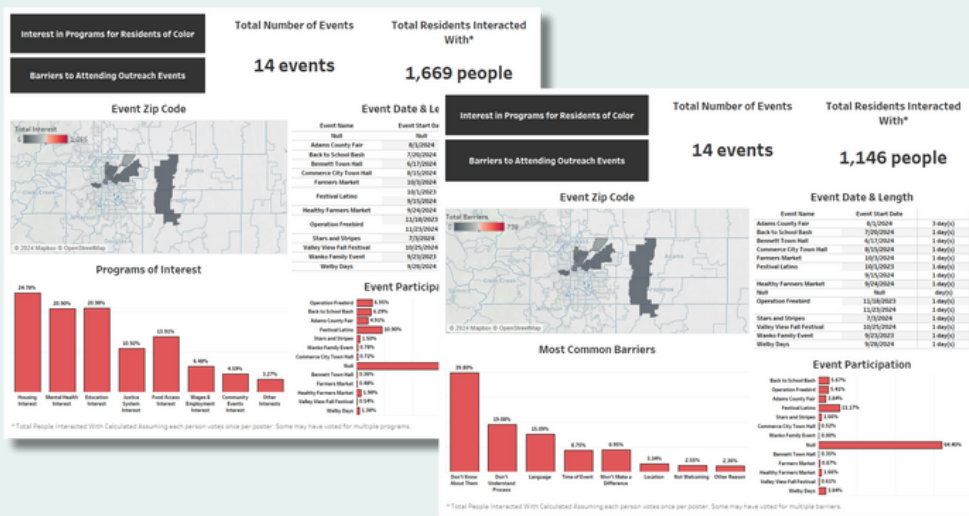
# Elevate People

## RACE EQUITY OUTREACH

In Q3, CSWB experienced the most active period of community outreach. At these events, we ask residents to place stickers on two separate posters to gauge their interest and barriers to attending different programs. Some residents only put one sticker on a poster while others, may put 4-5. Each event and interaction looks different, but it's a great way to engage in discussion with people that actually live in Adams County. The primary area of interest among residents pertains to housing issues, including affordable housing, enhanced homeownership opportunities, and rental assistance.

A significant barrier to engagement with government entities among communities of color is a lack of awareness regarding how to participate, where to attend meetings, and what outcomes to expect from their involvement. Two notable quotes from residents encapsulate this sentiment: one stated, "I've never been asked this before. Thank you for being out here," while another remarked, "Even if this doesn't go anywhere, I'm glad I was able to give my thoughts."

These responses illustrate that communities of color are not disengaged due to apathy; rather, they often do not receive invitations to share their perspectives.



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## **AURORA REGIONAL NAVIGATION CAMPUS**

In January 2024, the Aurora City Council voted 7 to 3 in favor of acquiring the property located at 15550 E. 40th Ave. This site will serve as a regional navigation campus aimed at assisting individuals experiencing homelessness or housing instability. This acquisition marks a shift from prior plans to construct a new center.

A new website has been launched to keep residents updated on the campus project. It will serve as a key resource for community members seeking the latest information. City staff will share various materials, including images, videos, and fact sheets. The site will also address community questions and concerns. Although the Aurora Navigation Campus is still in the planning stages, regular updates will be posted as new information becomes available. Stay informed by visiting <https://engageaurora.org/NavigationCampus>.



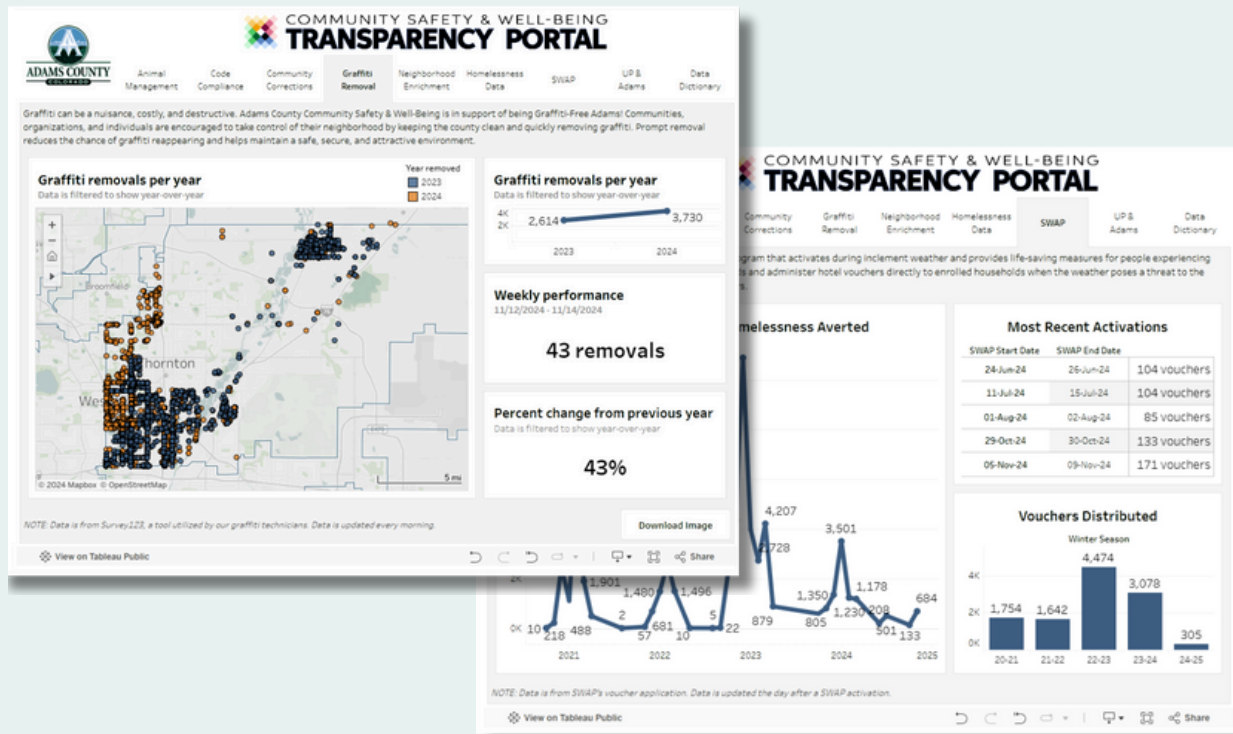
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# Improve Systems

## TRANSPARENCY PORTAL LAUNCH

In June, the Data & Evaluation Team of CSWB launched the Data Transparency Portal, providing county residents and the general public with access to various dashboards that showcase the organization's initiatives and their impact on the community. The Transparency Portal features data on the following areas:

- Calls for service related to Animal Management
- Opened code cases along with performance metrics
- Graffiti removal efforts presented through an interactive map
- Program data pertaining to individuals experiencing homelessness



Scan me to see the Transparency Portal on your device!

Data reflective of July 1, 2024 - September 30, 2024

# Improve Systems

## **COMMUNITY CORRECTIONS REFERRAL WORKLOAD**

The Community Corrections team achieved a record number of referrals, reaching the second-highest total since 2017. August 2024 saw a significant milestone with 265 referrals, the second-highest monthly total in seven years.

## **STATEWIDE INTERNET PORTAL AUTHORITY GRANT**

The mission of the Statewide Internet Portal Authority (SIPA) is to deliver efficient and effective services to residents by leveraging modern business practices and innovative technological solutions. The SIPA GovGrants Program will advance this mission by providing funding and support for pioneering government technology initiatives across all levels of government in Colorado.

Key objectives include:

- Enhancing the efficiency and effectiveness of government service delivery to the residents of Colorado.
- Implementing innovative, high-impact technology solutions that reinforce Colorado's position as a leader in civic technology.
- Supporting the Governor's policy agenda while focusing our efforts on priority policy areas.



**Colorado**  
**Statewide Internet**  
**Portal Authority**

*Established 2004*



Scan me to learn  
more about SIPA

.....  
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# Strengthen Neighborhoods

## **NOME STREET**

In August 2024, the City of Aurora condemned a 99-unit apartment complex located on Nome Street due to absentee property management. Journalists who accessed the property reported alarming conditions, including pest infestations, lack of utilities, and absence of trash services. In response to this crisis, Adams County's Community Services for the Workforce Board (CSWB) provided support to 12 households by arranging 45-day hotel stays and offering case management services through the Spring Institute for Intercultural Learning in Denver. We are pleased to have created a safe environment for these families to regroup and develop a sustainable housing plan. While we are still assessing the outcomes for the households served, we know that one family of three successfully secured a lease at the conclusion of their hotel stay, aided by the Community Economic Defense Project.

## **BLOCK PARTY AND TOOLSHED HIGHLIGHTS**



The toolshed concluded the 2024 season with over 160 reservations, with 35% of those bookings occurring in the third quarter.

This season, thirty-one deliveries were made for the Block Party Trailer, representing an increase of over 150% compared to its inaugural year.



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# Strengthen Neighborhoods

## JUNTOS COLORADO MIXER



Juntos Colorado serves as a regional chapter of the Local Government Hispanic Network (LGHN). The term "juntos," which translates to "together" in Spanish, encapsulates the chapter's mission to cultivate a vibrant community of individuals committed to public service, continuous learning, and networking within local government.

The Q3 event was a networking night tailored for Juntos members, providing an opportunity for individuals from the Hispanic and Latino/a/x communities to connect with fellow professionals across the county. Crestina Martinez, the USDA Rural Development Director for Colorado, attended the event as a guest speaker. Renowned for her ability to connect people, ideas, and resources, Crestina excels in fostering innovation within established institutions and is adept at building coalitions aimed at driving strategic and systemic change, particularly for historically underserved communities.



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# Strengthen Neighborhoods

## ANIMAL MANAGEMENT

**1,286**

CALLS FOR SERVICE

▲ **64%**

when compared to Q3 of 2023

## CODE COMPLIANCE

**535**

NEW CASES

▼ **-10%**

when compared to Q3 of 2023

**3.9**

AVERAGE DAYS TO RESPOND

▼ **-1.8 DAYS**

when compared to Q3 of 2023

**99%**

% OF VOLUNTARY COMPLIANCE YTD

▲ **8 POINTS**

when compared to Q3 of 2023

## GRAFFITI REMOVAL

**1,136**

NEW CASES

▲ **11%**

when compared to Q3 of 2023

**< 1%**

% OF CITIZEN COMPLAINTS

**NO CHANGE**

when compared to Q3 of 2023

## NEIGHBORHOOD TOOL SHED

**55**

REQUESTS FOR TOOLS

▼ **-46%**

when compared to Q3 of 2023



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# Data Transparency

## QUARTERLY & YEAR -TO-YEAR COMPARISONS

KPI	Q3 ('24)	Q2 ('24)	% Change	YTD	Prior YTD	% Change
Voluntary Compliance (Code Compliance)	99%	91%	8	94%	86%	8
Average Response in Days (Code Compliance)	3.9	5.7	-0.3%	3.3	5.1	-0.4%
Graffiti Removed	1,136	974	17%	3,357	2,236	50%
Nights of unsheltered homelessness averted	551	174	217%	6,138	7,143	-14%
ComCor Referrals	577	573	0.7%	1,714	1,787	-4%

NOTE: Accela Platform for administrating code compliance cases.

Chameleon for measuring animal management.

SWAPP for the digital intake form for the SWAP program.

Community Correction database.

Voluntary Compliance includes code compliance cases that were observed to be in violation and received a letter. Voluntary Compliance % Change is calculated in percentage points.



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# Employee Recognition

## RESIDENT STORIES

One of our most influential programs has been our Long Distance Travel Program. This program helps people experiencing homelessness afford a bus, plane, or train ticket out of the state. This program has helped people reconnect with family across states, helped people find permanent living situations, as well as refer to other programs and resources that they would be able to benefit from. 3 clients were so satisfied with the program, they were willing to share their experiences in the program for others to connect with!



A client utilized the Long Distance travel program to get a train ticket from Commerce City. This client also worked with our Pathways to Stability program to help get shelter at their destination out of state. They've been able to settle down and have shared their story at various events.

A client utilized the Long Distance Travel program to reconnect with family. After getting shelter through our Pathways to Stability program, they were supplied with a one-way train ticket to go out of state. Since being back with family, this client has been able to work on themselves.



A client was brought to tears after going through the program. After getting a train ticket, they were also given a gift card to help them settle in when they got to their destination. We're extremely happy that this client was able to get where they needed to safely!

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# Employee Recognition

## ICMA PRESENTATION 2024

On September 21st, four members of the CSWB team presented at the 2024 ICMA Conference in Pittsburgh, Pennsylvania. Beth Torgersen, Gail Moon, Katie Burczek, and Ryan Dodge introduced their project titled "Coloring Outside the Lines: A Collaborative Regional Response Against Graffiti." In their presentation, the team emphasized how intergovernmental agreements have enabled Neighborhood Services to broaden their impact beyond unincorporated Adams County, thus aiding in the county's overall beautification efforts.



Code Compliance Senior Officer Meagan Cordova passed her International Property Maintenance Certification test.



Code Compliance Officer David Halburd was selected as a Field Training Officer (FTO) for our Code Compliance team. Our FTO's play a key role in training and mentoring incoming code officers, helping them develop the skills needed to uphold our community standards.

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