

Appendix C: Selected Survey Results by Respondent Characteristics

The following appendix includes crosstabulations of selected questions by selected respondent characteristics. Where differences between subgroups are “statistically significant” (meaning there is a less than 5% chance that differences observed are due to chance alone), they are highlighted in grey. In order to facilitate comparisons between subgroups, responses to many questions were “collapsed.” For most evaluative questions, don’t know responses were excluded from the analysis.

Crosstabulations of Selected Survey Results by Place of Residence

Area of Adams County

- Respondents in incorporated Adams County tended to give higher ratings than respondents in unincorporated areas overall and especially in the areas related to parks and recreations (e.g., recreational opportunities and availability of paths and walking trails) and public safety (e.g., sense of personal safety and emergency response times).
- Residents in unincorporated Adams County felt that run down building, weeds or junk vehicles; graffiti; and weeds and other noxious or invasive plants in open lands were problems at higher rates than those in incorporated areas.
- Residents in unincorporated and incorporated areas of the county had similar views when rating aspects of new development (i.e., area of the county, development density and costs).
- When allocating “importance” points among service categories, on average, residents in unincorporated placed more points in the area of Law Enforcement while residents in incorporated areas placed more points in the area of Human services.

Community Type

- Respondents who said they lived in small towns or rural areas rated their neighborhood as a place to live higher than respondents who said they lived in urban and suburban areas.
- Ratings of Adams County as a place to work and as a place to start and/or operate a business were highest among respondents who said they lived in suburban areas of the county.
- Small town respondents rate the sense of community, the overall appearance and the overall image or reputation of Adams County higher than those in other community types.
- Potential problems (e.g., graffiti, environmental hazards and child abuse and neglect) were rated more severely by those who said they lived in urban areas of the county than those who said they lived in suburban, small town or rural areas.
- Respondents in small towns were more likely to prefer future development in Adams County to be on open lands at the edges of existing cities and towns or on rural land than their urban, suburban and rural counterparts.
- Respondents who said they lived in rural areas of the county were more likely than respondents in other areas to rate the value of Adams County services for the taxes paid as poor, but more likely to rate the quality of the services as good.

Municipality within Adams County

- Those who lived in Aurora were more likely to give lower quality of life ratings than did those who lived in other municipalities within Adams County.
- For most community characteristics, respondents who lived in Aurora gave lower ratings on average than did those who lived in other municipalities. However, overall quality of new development in unincorporated Adams County was also given lower ratings by those living in Northglenn. Employment opportunities were given lower ratings by those who lived in Aurora, Northglenn and other municipalities compared to those who lived in Commerce City, Thornton and Westminster. Ease of bus travel received the lowest ratings by respondents who lived in Westminster compared to those who lived in the other municipalities. The overall image or reputation of Adams County was given the highest ratings by those who lived in Thornton, and the lowest by those who lived in Commerce City.
- Survey participants who lived in Aurora were more likely rate potential problems as a major or moderate problem compared to those who lived in other areas. However, Those who lived in Northglenn gave the highest problem ratings to violent crime and property crime compared to those who lived in other municipalities.
- Respondents who lived in Aurora were somewhat more likely to interested in seeing denser, walkable development than were those who lived in other municipalities.
- A majority of Aurora respondents felt that some of the costs of development should be paid by general county taxes, while this was a minority view of respondents in other areas of the county.
- In general, respondents who lived in Aurora gave the lowest ratings to the services provided by Adams County compared to those who lived in other municipalities. Often, the category containing respondents from Arvada, Bennett, Brighton and Federal Heights (smaller parts of the county that were combined for statistical purposes) gave the next lowest ratings. However, low ratings were also given by respondents who lived in Northglenn to building permits and inspections, community development, long range planning and motor vehicle registrations. Those who lived in Westminster gave fairly low ratings to traffic control.
- Respondents who lived in Commerce City or Thornton gave the highest ratings to the overall quality of services provided by Adams County, while those living in Aurora gave the lowest.
- When asked to rate the overall direction being taken by Adams County, respondents who lived in Commerce City or Thornton gave higher ratings, while those who lived in Northglenn or the grouped municipalities of Arvada, Bennett, Brighton and Federal Heights gave the lowest ratings.
- In general, those who lived in Aurora and had had contact with an Adams County employee gave higher ratings to county employees than did those who lived in other municipalities.
- Respondents who lived in Thornton gave higher ratings to the public trust items than those who lived in other municipalities. The lowest ratings tended to be given by those living in Aurora, Westminster or the grouped municipalities of Arvada, Bennett, Brighton and Federal Heights.

Table 56: Question #1 by Area Within the County

Please rate each of the following aspects of quality of life in Adams County: (Percent rating as "Excellent" or "Good")	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Adams County as a place to live	71%	75%	54%	80%	70%	71%
Your neighborhood as a place to live	54%	66%	41%	67%	80%	80%
Adams County as a place to raise children	56%	66%	37%	72%	74%	47%
Adams County as a place to work	45%	49%	34%	55%	38%	35%
Adams County as a place to start and/or operate a business	36%	44%	27%	53%	31%	21%
Adams County as a place to retire	53%	53%	34%	60%	55%	36%
The overall quality of life in Adams County	60%	69%	54%	71%	76%	55%

Table 57: Question #1 by Area Within the County

Please rate each of the following aspects of quality of life in Adams County: (Percent rating as "Excellent" or "Good")	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Adams County as a place to live	23%	78%	89%	90%	75%	73%	71%
Your neighborhood as a place to live	24%	88%	65%	85%	62%	59%	53%
Adams County as a place to raise children	11%	53%	86%	73%	73%	67%	56%
Adams County as a place to work	10%	62%	66%	51%	56%	41%	45%
Adams County as a place to start and/or operate a business	7%	59%	33%	54%	51%	44%	36%
Adams County as a place to retire	24%	53%	49%	63%	54%	52%	53%
The overall quality of life in Adams County	52%	63%	65%	80%	69%	66%	60%

Table 58: Question #3 by Area Within the County

Please rate each of the following characteristics as they relate to Adams County as a whole: (Percent rating as "Excellent" or "Good")	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Sense of personal safety	56%	69%	60%	67%	74%	65%
Emergency response times (fire, ambulance, sheriff, etc.)	69%	84%	89%	77%	97%	64%
Sense of community	47%	46%	35%	45%	75%	69%
Openness and acceptance of the community toward people of diverse backgrounds	57%	66%	38%	71%	69%	64%
Overall appearance of Adams County	42%	54%	37%	55%	56%	53%
Overall quality of new development in unincorporated Adams County	42%	53%	41%	51%	59%	52%
Variety of housing options	50%	61%	56%	62%	39%	61%
Overall quality of business and service establishments in Adams County	50%	60%	60%	58%	52%	53%
Shopping opportunities	49%	64%	41%	67%	59%	58%
Opportunities to attend cultural activities	38%	42%	33%	40%	50%	57%
Recreational opportunities	50%	66%	48%	69%	61%	57%
Opportunities to participate in outdoor recreation or enjoy nature	51%	68%	56%	68%	63%	58%
Employment opportunities	23%	35%	31%	33%	29%	49%
Educational opportunities	35%	44%	25%	48%	24%	57%
Opportunities to participate in community matters	45%	53%	31%	54%	65%	62%
Ease of car travel in Adams County	62%	61%	39%	66%	68%	62%
Ease of bus travel in Adams County	41%	48%	72%	44%	21%	46%
Availability of paths and walking trails	55%	70%	78%	68%	47%	61%
Traffic flow on major streets	43%	43%	24%	47%	46%	52%
Availability of affordable quality housing	49%	51%	40%	52%	54%	62%
Availability of affordable quality child care	27%	43%	36%	40%	38%	70%
Availability of affordable quality health care	46%	47%	37%	48%	39%	60%
Availability of recycling services	38%	51%	41%	51%	41%	54%
Drinking water quality	57%	67%	45%	74%	45%	54%
Overall image or reputation of Adams County	40%	59%	41%	58%	72%	49%

Table 59: Question #3 by Area Within the County

Please rate each of the following characteristics as they relate to Adams County as a whole: (Percent rating as "Excellent" or "Good")	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Sense of personal safety	38%	73%	70%	87%	63%	61%	56%
Emergency response times (fire, ambulance, sheriff, etc.)	87%	78%	95%	91%	76%	79%	69%
Sense of community	12%	61%	45%	55%	43%	59%	47%
Openness and acceptance of the community toward people of diverse backgrounds	15%	47%	56%	83%	83%	36%	58%
Overall appearance of Adams County	16%	58%	65%	77%	47%	41%	42%
Overall quality of new development in unincorporated Adams County	23%	67%	14%	78%	40%	65%	41%
Variety of housing options	43%	56%	37%	79%	71%	25%	50%
Overall quality of business and service establishments in Adams County	46%	58%	36%	72%	61%	49%	49%
Shopping opportunities	22%	51%	68%	71%	76%	57%	49%
Opportunities to attend cultural activities	11%	41%	31%	64%	27%	61%	38%
Recreational opportunities	48%	39%	47%	78%	68%	80%	50%
Opportunities to participate in outdoor recreation or enjoy nature	50%	59%	60%	78%	70%	70%	51%
Employment opportunities	3%	42%	15%	44%	52%	22%	24%
Educational opportunities	8%	30%	24%	69%	47%	32%	36%
Opportunities to participate in community matters	18%	38%	50%	72%	52%	44%	45%
Ease of car travel in Adams County	25%	68%	58%	66%	67%	59%	62%
Ease of bus travel in Adams County	78%	67%	46%	61%	27%	51%	41%
Availability of paths and walking trails	91%	74%	76%	80%	65%	38%	55%
Traffic flow on major streets	13%	41%	57%	59%	44%	21%	43%
Availability of affordable quality housing	20%	64%	47%	66%	52%	30%	49%
Availability of affordable quality child care	9%	34%	66%	54%	51%	13%	27%
Availability of affordable quality health care	23%	43%	27%	69%	48%	34%	45%
Availability of recycling services	15%	79%	73%	76%	35%	37%	38%
Drinking water quality	52%	19%	74%	71%	86%	34%	58%
Overall image or reputation of Adams County	50%	33%	54%	77%	57%	44%	40%

Table 60: Question #4 by Area Within the County

How prepared are you and your household for a disaster or emergency (e.g., flood, tornado, blizzard, etc.)?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Very prepared	8%	6%	7%	6%	12%	7%
Somewhat prepared	50%	41%	37%	45%	41%	37%
A little bit prepared	29%	36%	37%	35%	39%	29%
Not at all prepared	12%	17%	19%	15%	8%	27%
Total	100%	100%	100%	100%	100%	100%

Table 61: Question #4 by Area Within the County

How prepared are you and your household for a disaster or emergency (e.g., flood, tornado, blizzard, etc.)?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Very prepared	0%	21%	3%	8%	3%	9%	8%
Somewhat prepared	19%	48%	39%	59%	35%	38%	50%
A little bit prepared	51%	16%	37%	22%	45%	38%	30%
Not at all prepared	30%	15%	21%	11%	17%	16%	12%
Total	100%	100%	100%	100%	100%	100%	100%

Table 62: Question #5 by Area Within the County

To what degree, if at all, are each of the following a problem in Adams County? (Percent rating as "Major" or "Moderate Problem")	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Run down buildings, weed lots or junk vehicles	65%	47%	60%	50%	36%	48%
Graffiti	62%	44%	61%	47%	22%	45%
Violent crime (e.g., sexual assault, robbery)	57%	51%	57%	52%	45%	46%
Property crimes (e.g., burglary, theft)	63%	56%	59%	59%	48%	51%
Environmental hazards, including toxic waste	50%	31%	54%	29%	41%	32%
Weeds and other noxious or invasive plants in open lands	65%	48%	66%	48%	47%	56%
Child abuse and neglect	51%	46%	65%	45%	35%	31%
Neglect, exploitation or mistreatment of at-risk adults	42%	45%	48%	45%	44%	25%

Table 63: Question #5 by Area Within the County

To what degree, if at all, are each of the following a problem in Adams County? (Percent rating as "Major" or "Moderate Problem")	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Run down buildings, weed lots or junk vehicles	93%	41%	38%	34%	51%	40%	65%
Graffiti	85%	30%	34%	36%	43%	43%	63%
Violent crime (e.g., sexual assault, robbery)	65%	45%	72%	35%	56%	46%	57%
Property crimes (e.g., burglary, theft)	61%	54%	72%	35%	69%	56%	64%
Environmental hazards, including toxic waste	83%	28%	48%	24%	24%	18%	50%
Weeds and other noxious or invasive plants in open lands	91%	49%	71%	34%	42%	31%	66%
Child abuse and neglect	93%	61%	71%	27%	50%	19%	51%
Neglect, exploitation or mistreatment of at-risk adults	59%	38%	59%	33%	50%	32%	42%

Table 64: Question #6 by Area Within the County

How well is Adams County retaining existing businesses and attracting new businesses?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Excellent	0%	1%	0%	1%	1%	1%
Good	13%	21%	6%	21%	41%	10%
Fair	28%	21%	14%	23%	34%	20%
Poor	18%	12%	18%	11%	6%	17%
Don't Know	36%	44%	61%	40%	17%	47%
It is not the job of Adams County to retain and attract businesses	5%	2%	0%	3%	1%	4%
Total	100%	100%	100%	100%	100%	100%

Table 65: Question #6 by Area Within the County

How well is Adams County retaining existing businesses and attracting new businesses?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Excellent	0%	0%	0%	0%	2%	7%	0%
Good	5%	7%	10%	34%	17%	30%	12%
Fair	9%	17%	30%	28%	19%	14%	27%
Poor	31%	26%	10%	7%	10%	3%	18%
Don't Know	55%	46%	50%	31%	51%	38%	37%
It is not the job of Adams County to retain and attract businesses	0%	4%	0%	0%	1%	10%	5%
Total	100%	100%	100%	100%	100%	100%	100%

Table 66: Question #8 by Area Within the County

Please tell us where most future development in Adams County should be located. (Please check only one.)	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Within already developed communities with available buildings or unused land	78%	74%	76%	76%	58%	83%
On open land at the edges of existing cities and towns	21%	21%	24%	20%	29%	15%
On rural land	1%	4%	0%	4%	13%	2%
Total	100%	100%	100%	100%	100%	100%

Table 67: Question #8 by Area Within the County

Please tell us where most future development in Adams County should be located. (Please check only one.)	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Within already developed communities with available buildings or unused land	91%	64%	87%	67%	82%	49%	79%
On open land at the edges of existing cities and towns	9%	33%	13%	29%	13%	41%	20%
On rural land	0%	3%	1%	5%	5%	10%	1%
Total	100%	100%	100%	100%	100%	100%	100%

Table 68: Question #9 by Area Within the County

What type of new development density would you be most interested in seeing in unincorporated Adams County?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Housing should be on larger lots and buildings should be spread out, similar to the “typical” suburban neighborhoods and shopping areas	50%	55%	48%	56%	48%	65%
Residential and commercial development should be more dense, and close to each other, making it easier to walk from place to place	37%	31%	46%	31%	22%	22%
Housing and commercial development on very large lots within rural areas	12%	13%	5%	14%	31%	13%
Total	100%	100%	100%	100%	100%	100%

Table 69: Question #9 by Area Within the County

What type of new development density would you be most interested in seeing in unincorporated Adams County?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Housing should be on larger lots and buildings should be spread out, similar to the “typical” suburban neighborhoods and shopping areas	51%	71%	66%	65%	40%	65%	50%
Residential and commercial development should be more dense, and close to each other, making it easier to walk from place to place	47%	24%	33%	26%	37%	14%	37%
Housing and commercial development on very large lots within rural areas	2%	5%	1%	8%	23%	20%	13%
Total	100%	100%	100%	100%	100%	100%	100%

Table 70: Question #10 by Area Within the County

Do you think the costs of new development should be paid for by the residents of new development, or should the county use general taxes to assist with the development?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Development should pay for itself	55%	44%	34%	51%	24%	53%
General county tax dollars should fund development	3%	9%	19%	6%	9%	1%
Some of the costs for development should be paid by general county taxes	26%	29%	39%	26%	38%	19%
Don't know	16%	17%	8%	17%	29%	27%
Total	100%	100%	100%	100%	100%	100%

Table 71: Question #10 by Area Within the County

Do you think the costs of new development should be paid for by the residents of new development, or should the county use general taxes to assist with the development?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Development should pay for itself	16%	60%	32%	41%	57%	30%	54%
General county tax dollars should fund development	9%	3%	7%	12%	5%	20%	4%
Some of the costs for development should be paid by general county taxes	62%	21%	22%	26%	28%	27%	26%
Don't know	13%	15%	39%	20%	9%	23%	16%
Total	100%	100%	100%	100%	100%	100%	100%

Table 72: Question #11 by Area Within the County

Please rate the quality of each of the following services provided by other agencies (i.e., special districts and metro districts), not by Adams County. (Percent rating as "Excellent" or "Good")	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Public school districts	51%	54%	26%	63%	52%	42%
Fire services	81%	91%	92%	91%	72%	76%
Water and sanitation services	65%	83%	76%	82%	87%	60%
Street and drainage maintenance services	49%	66%	47%	70%	49%	56%
Library services	71%	80%	66%	85%	86%	45%
Park and recreation services	65%	85%	69%	85%	93%	73%

Table 73: Question #11 by Area Within the County

Please rate the quality of each of the following services provided by other agencies (i.e., special districts and metro districts), not by Adams County. (Percent rating as "Excellent" or "Good")	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Public school districts	20%	56%	33%	52%	67%	80%	50%
Fire services	95%	79%	91%	94%	96%	73%	80%
Water and sanitation services	86%	58%	81%	88%	85%	73%	65%
Street and drainage maintenance services	61%	52%	63%	62%	75%	63%	48%
Library services	61%	84%	92%	78%	80%	97%	70%
Park and recreation services	62%	81%	79%	89%	89%	85%	64%

Table 74: Question #12 by Area Within the County

Please rate the quality of each of the following services provided by Adams County: (Percent rating as "Excellent" or "Good")	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Adams County open space, parks and trails system	68%	78%	57%	80%	91%	77%
Animal Shelter / Adoption Center	59%	61%	69%	54%	71%	66%
Building permits and inspections	43%	54%	50%	51%	59%	40%
Collection of property taxes	57%	56%	44%	58%	53%	52%
Community development (build the capacity of citizen groups and community organizations so they may enhance the economic, social, environmental and cultural well-being of our communities)	34%	35%	19%	38%	44%	44%
County courts	58%	52%	37%	56%	78%	42%
Development standards and regulations (sets standards and regulations for the unincorporated areas of the county to guide development to protect and promote the public health, safety, and general welfare of the county)	39%	49%	29%	53%	53%	39%
Drainage and storm sewer infrastructure (adequate to handle storm events and prevent flooding) in unincorporated Adams County	47%	51%	26%	63%	30%	35%
Economic development (identify and encourage investments by businesses, creating new jobs)	23%	30%	14%	33%	38%	26%
Elections and voter registrations	65%	58%	30%	67%	50%	69%
Emergency management (coordinates the efforts in coping with emergencies, disasters and terrorist threats by preparing, responding, recovering and mitigating incidents)	50%	50%	28%	55%	72%	44%
Employment assistance programs through the Workforce & Business Center	37%	38%	39%	37%	46%	32%
Enforcement of county codes, ordinances and regulations (building codes, zoning and development regulations, Blight Ordinance enforcement for the removal of junk and weeds, graffiti removal)	33%	37%	32%	34%	66%	46%
Housing assistance services (emergency housing, rental assistance, down payment assistance for first-time home buyers, etc.)	32%	39%	39%	41%	26%	39%
Long range planning (administers and updates the Comprehensive Long Range Plan, coordinates with both local and regional stakeholders in planning for the current and future needs of the county)	29%	43%	26%	49%	31%	26%
Motor vehicle registration	55%	54%	34%	59%	58%	45%
Online (internet) property lookup	59%	55%	31%	64%	41%	78%

Please rate the quality of each of the following services provided by Adams County: (Percent rating as "Excellent" or "Good")	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Public records and documents searches	52%	56%	40%	61%	44%	65%
Roadway maintenance of paved and graveled roads in unincorporated Adams County	34%	33%	25%	37%	21%	33%
Services provided to financially challenged families, programs like Temporary Assistance to Needy Families (TANF), Military Assistance Program, Food Assistance (SNAP/Food Stamps), etc.	36%	40%	34%	42%	37%	44%
Services provided to protect children suspected of being abused or neglected	42%	37%	21%	38%	72%	44%
Services provided to vulnerable adults suspected of being abused or neglected	38%	43%	27%	44%	63%	38%
Sheriff services	59%	55%	31%	61%	88%	49%
Snow and ice removal in unincorporated Adams County	54%	33%	40%	37%	39%	41%
Traffic control (street lights, signs, etc.) in unincorporated Adams County	61%	47%	46%	50%	58%	55%

Table 75: Question #12 by Area Within the County

Please rate the quality of each of the following services provided by Adams County: (Percent rating as "Excellent" or "Good")	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Adams County open space, parks and trails system	52%	79%	89%	82%	81%	78%	67%
Animal Shelter / Adoption Center	60%	77%	64%	61%	55%	56%	58%
Building permits and inspections	12%	76%	17%	67%	61%	50%	42%
Collection of property taxes	33%	80%	61%	63%	54%	43%	56%
Community development (build the capacity of citizen groups and community organizations so they may enhance the economic, social, environmental and cultural well-being of our communities)	6%	45%	4%	59%	31%	42%	34%
County courts	17%	59%	63%	60%	54%	65%	58%
Development standards and regulations (sets standards and regulations for the unincorporated areas of the county to guide development to protect and promote the public health, safety, and general welfare of the county)	13%	75%	35%	59%	41%	67%	38%
Drainage and storm sewer infrastructure (adequate to handle storm events and prevent flooding) in unincorporated Adams County	16%	51%	61%	58%	70%	16%	47%
Economic development (identify and encourage investments by businesses, creating new jobs)	8%	53%	48%	34%	30%	20%	22%
Elections and voter registrations	21%	66%	76%	70%	64%	29%	65%
Emergency management (coordinates the efforts in coping with emergencies, disasters and terrorist threats by preparing, responding, recovering and mitigating incidents)	14%	56%	86%	55%	51%	47%	50%
Employment assistance programs through the Workforce & Business Center	41%	52%	41%	39%	35%	33%	35%
Enforcement of county codes, ordinances and regulations (building codes, zoning and development regulations, Blight Ordinance enforcement for the removal of junk and weeds, graffiti removal)	8%	61%	67%	48%	31%	33%	33%
Housing assistance services (emergency housing, rental assistance, down payment assistance for first-time home buyers, etc.)	19%	64%	14%	58%	42%	20%	31%
Long range planning (administers and updates the Comprehensive Long Range Plan, coordinates with both local and regional stakeholders in planning for the current and future needs of the county)	22%	42%	22%	42%	54%	73%	28%
Motor vehicle registration	27%	79%	36%	71%	56%	33%	54%
Online (internet) property lookup	22%	84%	54%	56%	56%	67%	59%

Please rate the quality of each of the following services provided by Adams County: (Percent rating as "Excellent" or "Good")	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Public records and documents searches	22%	84%	67%	66%	57%	39%	52%
Roadway maintenance of paved and graveled roads in unincorporated Adams County	17%	50%	29%	50%	33%	13%	34%
Services provided to financially challenged families, programs like Temporary Assistance to Needy Families (TANF), Military Assistance Program, Food Assistance (SNAP/Food Stamps), etc.	7%	68%	49%	60%	43%	21%	35%
Services provided to protect children suspected of being abused or neglected	6%	79%	66%	37%	49%	40%	38%
Services provided to vulnerable adults suspected of being abused or neglected	8%	81%	73%	46%	50%	45%	37%
Sheriff services	15%	88%	49%	63%	62%	63%	59%
Snow and ice removal in unincorporated Adams County	4%	68%	63%	42%	31%	3%	54%
Traffic control (street lights, signs, etc.) in unincorporated Adams County	13%	74%	75%	67%	38%	27%	60%

Table 76: Question #13 by Area Within the County

Looking at the services in Question 12, which FIVE (5) services do you think are MOST important for maintaining and improving the quality of life in Adams County?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Adams County open space, parks and trails system	29%	37%	22%	39%	35%	26%
Animal Shelter / Adoption Center	8%	14%	10%	13%	19%	4%
Building permits and inspections	8%	7%	19%	4%	3%	14%
Collection of property taxes	5%	8%	9%	8%	4%	7%
Community development (build the capacity of citizen groups and community organizations so they may enhance the economic, social, environmental and cultural well-being of our communities)	19%	18%	25%	18%	5%	18%
County courts	13%	16%	15%	16%	4%	15%
Development standards and regulations (sets standards and regulations for the unincorporated areas of the county to guide development to protect and promote the public health, safety, and general welfare of the county)	26%	16%	30%	15%	16%	32%
Drainage and storm sewer infrastructure (adequate to handle storm events and prevent flooding) in unincorporated Adams County	21%	19%	15%	18%	49%	25%
Economic development (identify and encourage investments by businesses, creating new jobs)	31%	31%	40%	29%	20%	38%
Elections and voter registrations	6%	8%	7%	8%	2%	9%
Emergency management (coordinates the efforts in coping with emergencies, disasters and terrorist threats by preparing, responding, recovering and mitigating incidents)	26%	34%	35%	31%	40%	22%
Employment assistance programs through the Workforce & Business Center	17%	14%	14%	14%	21%	11%
Enforcement of county codes, ordinances and regulations (building codes, zoning and development regulations, Blight Ordinance enforcement for the removal of junk and weeds, graffiti removal)	33%	31%	29%	34%	14%	22%
Housing assistance services (emergency housing, rental assistance, down payment assistance for first-time home buyers, etc.)	14%	22%	13%	23%	20%	9%
Long range planning (administers and updates the Comprehensive Long Range Plan, coordinates with both local and regional stakeholders in planning for the current and future needs of the county)	23%	29%	18%	33%	3%	33%
Motor vehicle registration	18%	9%	12%	11%	5%	19%
Online (internet) property lookup	1%	2%	0%	1%	14%	0%

Looking at the services in Question 12, which FIVE (5) services do you think are MOST important for maintaining and improving the quality of life in Adams County?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Public records and documents searches	6%	5%	17%	3%	2%	2%
Roadway maintenance of paved and graveled roads in unincorporated Adams County	43%	46%	50%	44%	39%	54%
Services provided to financially challenged families, programs like Temporary Assistance to Needy Families (TANF), Military Assistance Program, Food Assistance (SNAP/Food Stamps), etc.	12%	19%	36%	12%	29%	7%
Services provided to protect children suspected of being abused or neglected	24%	26%	12%	28%	34%	13%
Services provided to vulnerable adults suspected of being abused or neglected	12%	13%	12%	13%	26%	4%
Sheriff services	38%	25%	16%	31%	18%	40%
Snow and ice removal in unincorporated Adams County	29%	25%	15%	26%	45%	37%
Traffic control (street lights, signs, etc.) in unincorporated Adams County	18%	15%	9%	16%	24%	28%

Note: Percents add to more than 100% as respondents could choose up to five services; tests of statistical significance could not be performed

Table 77: Question #13 by Area Within the County

Looking at the services in Question 12, which FIVE (5) services do you think are MOST important for maintaining and improving the quality of life in Adams County?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Adams County open space, parks and trails system	19%	28%	17%	45%	47%	17%	29%
Animal Shelter / Adoption Center	4%	10%	10%	6%	24%	11%	8%
Building permits and inspections	13%	0%	10%	12%	4%	6%	8%
Collection of property taxes	2%	5%	2%	16%	4%	13%	6%
Community development (build the capacity of citizen groups and community organizations so they may enhance the economic, social, environmental and cultural well-being of our communities)	56%	20%	22%	22%	8%	15%	19%
County courts	2%	4%	20%	17%	24%	0%	12%
Development standards and regulations (sets standards and regulations for the unincorporated areas of the county to guide development to protect and promote the public health, safety, and general welfare of the county)	22%	3%	7%	16%	15%	31%	26%
Drainage and storm sewer infrastructure (adequate to handle storm events and prevent flooding) in unincorporated Adams County	9%	19%	40%	21%	12%	32%	21%
Economic development (identify and encourage investments by businesses, creating new jobs)	68%	23%	24%	39%	24%	22%	32%
Elections and voter registrations	3%	26%	9%	10%	6%	0%	6%
Emergency management (coordinates the efforts in coping with emergencies, disasters and terrorist threats by preparing, responding, recovering and mitigating incidents)	64%	33%	56%	20%	34%	33%	27%
Employment assistance programs through the Workforce & Business Center	12%	40%	11%	12%	12%	8%	17%
Enforcement of county codes, ordinances and regulations (building codes, zoning and development regulations, Blight Ordinance enforcement for the removal of junk and weeds, graffiti removal)	17%	17%	14%	23%	45%	30%	33%
Housing assistance services (emergency housing, rental assistance, down payment assistance for first-time home buyers, etc.)	1%	8%	22%	13%	26%	49%	14%
Long range planning (administers and updates the Comprehensive Long Range Plan, coordinates with both local and regional stakeholders in planning for the current and future needs of the county)	12%	16%	15%	34%	33%	32%	23%
Motor vehicle registration	11%	4%	12%	18%	6%	0%	18%

Looking at the services in Question 12, which FIVE (5) services do you think are MOST important for maintaining and improving the quality of life in Adams County?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Online (internet) property lookup	1%	7%	15%	0%	0%	0%	1%
Public records and documents searches	1%	2%	0%	12%	4%	0%	5%
Roadway maintenance of paved and graveled roads in unincorporated Adams County	62%	47%	47%	48%	42%	40%	42%
Services provided to financially challenged families, programs like Temporary Assistance to Needy Families (TANF), Military Assistance Program, Food Assistance (SNAP/Food Stamps), etc.	60%	12%	4%	19%	14%	28%	12%
Services provided to protect children suspected of being abused or neglected	18%	28%	35%	22%	24%	36%	25%
Services provided to vulnerable adults suspected of being abused or neglected	7%	2%	33%	5%	18%	11%	13%
Sheriff services	8%	41%	15%	20%	36%	6%	38%
Snow and ice removal in unincorporated Adams County	18%	43%	24%	21%	16%	57%	29%
Traffic control (street lights, signs, etc.) in unincorporated Adams County	7%	34%	17%	13%	12%	16%	19%

Note: Percents add to more than 100% as respondents could choose up to five services; tests of statistical significance could not be performed

Table 78: Question #14 by Area Within the County

Looking at the services in Question 12, which FIVE (5) services do you think are LEAST important for maintaining and improving the quality of life in Adams County?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Adams County open space, parks and trails system	16%	16%	24%	14%	24%	10%
Animal Shelter / Adoption Center	28%	23%	21%	25%	31%	11%
Building permits and inspections	18%	24%	18%	25%	21%	21%
Collection of property taxes	20%	18%	36%	13%	21%	22%
Community development (build the capacity of citizen groups and community organizations so they may enhance the economic, social, environmental and cultural well-being of our communities)	20%	15%	17%	15%	16%	29%
County courts	17%	9%	9%	11%	8%	11%
Development standards and regulations (sets standards and regulations for the unincorporated areas of the county to guide development to protect and promote the public health, safety, and general welfare of the county)	23%	18%	19%	17%	18%	28%
Drainage and storm sewer infrastructure (adequate to handle storm events and prevent flooding) in unincorporated Adams County	4%	5%	1%	6%	6%	4%
Economic development (identify and encourage investments by businesses, creating new jobs)	14%	24%	22%	24%	8%	9%
Elections and voter registrations	32%	28%	15%	30%	28%	40%
Emergency management (coordinates the efforts in coping with emergencies, disasters and terrorist threats by preparing, responding, recovering and mitigating incidents)	8%	5%	4%	7%	2%	9%
Employment assistance programs through the Workforce & Business Center	12%	8%	3%	9%	19%	17%
Enforcement of county codes, ordinances and regulations (building codes, zoning and development regulations, Blight Ordinance enforcement for the removal of junk and weeds, graffiti removal)	9%	10%	3%	10%	29%	6%
Housing assistance services (emergency housing, rental assistance, down payment assistance for first-time home buyers, etc.)	26%	17%	8%	20%	12%	44%
Long range planning (administers and updates the Comprehensive Long Range Plan, coordinates with both local and regional stakeholders in planning for the current and future needs of the county)	12%	22%	35%	14%	49%	6%
Motor vehicle registration	18%	19%	35%	14%	28%	20%
Online (internet) property lookup	49%	51%	61%	49%	54%	43%
Public records and documents searches	38%	52%	48%	52%	43%	36%
Roadway maintenance of paved and graveled roads in unincorporated Adams County	3%	6%	1%	7%	0%	6%
Services provided to financially challenged families, programs like Temporary Assistance to Needy Families (TANF), Military Assistance Program, Food Assistance (SNAP/Food Stamps), etc.	19%	14%	7%	17%	4%	26%

Looking at the services in Question 12, which FIVE (5) services do you think are LEAST important for maintaining and improving the quality of life in Adams County?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Services provided to protect children suspected of being abused or neglected	4%	2%	0%	3%	7%	6%
Services provided to vulnerable adults suspected of being abused or neglected	12%	8%	6%	9%	7%	17%
Sheriff services	12%	4%	2%	6%	4%	13%
Snow and ice removal in unincorporated Adams County	7%	12%	8%	12%	10%	9%
Traffic control (street lights, signs, etc.) in unincorporated Adams County	14%	12%	16%	10%	22%	13%

Note: Percents add to more than 100% as respondents could choose up to five services; tests of statistical significance could not be performed

Table 79: Question #14 by Area Within the County

Looking at the services in Question 12, which FIVE (5) services do you think are LEAST important for maintaining and improving the quality of life in Adams County?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Adams County open space, parks and trails system	10%	0%	45%	26%	10%	4%	16%
Animal Shelter / Adoption Center	13%	21%	4%	21%	27%	35%	27%
Building permits and inspections	5%	51%	10%	21%	29%	27%	19%
Collection of property taxes	63%	3%	8%	9%	19%	26%	20%
Community development (build the capacity of citizen groups and community organizations so they may enhance the economic, social, environmental and cultural well-being of our communities)	7%	0%	27%	24%	10%	19%	20%
County courts	10%	24%	12%	10%	7%	3%	16%
Development standards and regulations (sets standards and regulations for the unincorporated areas of the county to guide development to protect and promote the public health, safety, and general welfare of the county)	5%	58%	3%	11%	23%	12%	23%
Drainage and storm sewer infrastructure (adequate to handle storm events and prevent flooding) in unincorporated Adams County	2%	1%	10%	9%	2%	5%	4%
Economic development (identify and encourage investments by businesses, creating new jobs)	9%	0%	38%	27%	30%	6%	15%
Elections and voter registrations	7%	17%	15%	24%	30%	59%	32%
Emergency management (coordinates the efforts in coping with emergencies, disasters and terrorist threats by preparing, responding, recovering and mitigating incidents)	0%	0%	0%	9%	5%	3%	8%
Employment assistance programs through the Workforce & Business Center	2%	16%	23%	9%	6%	2%	12%
Enforcement of county codes, ordinances and regulations (building codes, zoning and development regulations, Blight Ordinance enforcement for the removal of junk and weeds, graffiti removal)	0%	14%	31%	4%	6%	31%	9%
Housing assistance services (emergency housing, rental assistance, down payment assistance for first-time home buyers, etc.)	13%	1%	25%	16%	21%	13%	26%

Looking at the services in Question 12, which FIVE (5) services do you think are LEAST important for maintaining and improving the quality of life in Adams County?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Long range planning (administers and updates the Comprehensive Long Range Plan, coordinates with both local and regional stakeholders in planning for the current and future needs of the county)	66%	19%	35%	10%	12%	47%	11%
Motor vehicle registration	63%	40%	2%	10%	19%	17%	18%
Online (internet) property lookup	76%	34%	44%	51%	43%	78%	49%
Public records and documents searches	74%	45%	40%	33%	63%	63%	38%
Roadway maintenance of paved and graveled roads in unincorporated Adams County	2%	3%	4%	18%	0%	1%	3%
Services provided to financially challenged families, programs like Temporary Assistance to Needy Families (TANF), Military Assistance Program, Food Assistance (SNAP/Food Stamps), etc.	7%	14%	31%	8%	17%	0%	19%
Services provided to protect children suspected of being abused or neglected	1%	13%	0%	1%	3%	0%	4%
Services provided to vulnerable adults suspected of being abused or neglected	11%	9%	0%	9%	11%	0%	12%
Sheriff services	9%	0%	9%	0%	7%	2%	12%
Snow and ice removal in unincorporated Adams County	7%	28%	5%	16%	12%	2%	7%
Traffic control (street lights, signs, etc.) in unincorporated Adams County	8%	28%	27%	14%	2%	24%	14%

Note: Percents add to more than 100% as respondents could choose up to five services; tests of statistical significance could not be performed

Table 80: Question #15 by Area Within the County

Overall, how would you rate the quality of the services provided by Adams County?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Excellent	4%	8%	10%	6%	7%	3%
Good	46%	49%	31%	52%	54%	56%
Fair	38%	34%	52%	32%	29%	31%
Poor	7%	5%	3%	5%	7%	7%
Don't know	4%	4%	5%	4%	3%	3%
Total	100%	100%	100%	100%	100%	100%

Table 81: Question #15 by Area Within the County

Overall, how would you rate the quality of the services provided by Adams County?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Excellent	1%	9%	1%	19%	3%	4%	4%
Good	20%	59%	51%	59%	51%	39%	46%
Fair	68%	25%	45%	19%	32%	43%	39%
Poor	6%	2%	1%	1%	8%	5%	8%
Don't know	5%	4%	1%	2%	5%	10%	4%
Total	100%	100%	100%	100%	100%	100%	100%

Table 82: Question #16 by Area Within the County

How would you rate the value of services you receive from Adams County for the taxes paid?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Excellent	4%	3%	1%	4%	6%	0%
Good	31%	36%	31%	37%	43%	17%
Fair	39%	35%	39%	35%	36%	33%
Poor	20%	12%	5%	15%	11%	25%
Don't know	7%	14%	25%	8%	4%	25%
Total	100%	100%	100%	100%	100%	100%

Table 83: Question #16 by Area Within the County

How would you rate the value of services you receive from Adams County for the taxes paid?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Excellent	0%	0%	1%	7%	2%	5%	4%
Good	15%	42%	15%	34%	49%	33%	30%
Fair	48%	34%	44%	40%	28%	30%	38%
Poor	3%	21%	13%	4%	15%	21%	20%
Don't know	34%	4%	27%	14%	6%	11%	7%
Total	100%	100%	100%	100%	100%	100%	100%

Table 84: Question #17 by Area Within the County

How informed would you say you are about the job Adams County government is doing?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Very well informed	3%	3%	6%	2%	0%	3%
Informed	14%	13%	4%	15%	27%	8%
Somewhat informed	48%	44%	46%	46%	46%	37%
Hardly informed at all	26%	28%	18%	31%	20%	26%
Don't Know	9%	13%	26%	6%	7%	27%
Total	100%	100%	100%	100%	100%	100%

Table 85: Question #17 by Area Within the County

How informed would you say you are about the job Adams County government is doing?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Very well informed	1%	18%	1%	2%	2%	0%	3%
Informed	4%	4%	13%	16%	11%	25%	14%
Somewhat informed	53%	25%	31%	40%	49%	53%	49%
Hardly informed at all	7%	48%	27%	30%	34%	11%	26%
Don't Know	35%	5%	27%	13%	4%	11%	8%
Total	100%	100%	100%	100%	100%	100%	100%

Table 86: Question #18 by Area Within the County

How much of the time do you think you can trust Adams County government to do what is right?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Always	4%	3%	3%	4%	0%	0%
Most of the time	35%	43%	46%	44%	29%	27%
Only some of the time	48%	43%	37%	42%	60%	58%
Almost never	6%	5%	6%	6%	1%	4%
Never	7%	6%	8%	5%	9%	11%
Total	100%	100%	100%	100%	100%	100%

Table 87: Question #18 by Area Within the County

How much of the time do you think you can trust Adams County government to do what is right?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Always	0%	0%	0%	7%	2%	3%	4%
Most of the time	18%	65%	17%	47%	54%	27%	35%
Only some of the time	78%	27%	71%	34%	34%	49%	48%
Almost never	2%	7%	13%	7%	4%	3%	5%
Never	2%	1%	0%	6%	6%	18%	7%
Total	100%	100%	100%	100%	100%	100%	100%

Table 88: Question #19 by Area Within the County

Overall, how would you rate the overall direction that Adams County is taking?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Excellent	1%	7%	15%	5%	0%	0%
Good	30%	38%	33%	36%	37%	42%
Fair	46%	34%	33%	38%	43%	33%
Poor	7%	7%	4%	7%	15%	18%
Don't know	16%	14%	15%	14%	4%	7%
Total	100%	100%	100%	100%	100%	100%

Table 89: Question #19 by Area Within the County

Overall, how would you rate the overall direction that Adams County is taking?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Excellent	0%	24%	1%	13%	5%	0%	1%
Good	43%	30%	15%	46%	39%	28%	29%
Fair	40%	24%	68%	32%	25%	48%	46%
Poor	6%	13%	3%	1%	12%	9%	7%
Don't know	11%	9%	12%	9%	19%	15%	16%
Total	100%	100%	100%	100%	100%	100%	100%

Table 90: Question #20 by Area Within the County

Have you had any in-person, phone or email contact with an Adams County employee, regardless of department or office, within the last 12 months (including sheriff, receptionists, planners, engineers or any others)?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
No	56%	64%	61%	61%	85%	62%
Yes	44%	36%	39%	39%	15%	38%
Total	100%	100%	100%	100%	100%	100%

Table 91: Question #20 by Area Within the County

Have you had any in-person, phone or email contact with an Adams County employee, regardless of department or office, within the last 12 months (including sheriff, receptionists, planners, engineers or any others)?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
No	64%	49%	80%	71%	51%	88%	55%
Yes	36%	51%	20%	29%	49%	12%	45%
Total	100%	100%	100%	100%	100%	100%	100%

Table 92: Question #21 by Area Within the County

What was your impression of the Adams County employee in your most recent contact? (Rate each characteristic below.) (Percent rating as "Excellent" or "Good")	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Knowledge	71%	83%	79%	83%	75%	65%
Responsiveness	66%	75%	45%	82%	75%	64%
Respectfulness	74%	82%	79%	83%	79%	58%
Courtesy	74%	81%	79%	81%	83%	58%
Overall impression	68%	81%	79%	80%	78%	58%

Table 93: Question #21 by Area Within the County

What was your impression of the Adams County employee in your most recent contact? (Rate each characteristic below.) (Percent rating as "Excellent" or "Good")	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Knowledge	100%	58%	75%	78%	88%	82%	71%
Responsiveness	16%	58%	90%	78%	90%	77%	66%
Respectfulness	93%	49%	78%	81%	88%	80%	74%
Courtesy	91%	52%	78%	74%	88%	80%	74%
Overall impression	93%	51%	78%	78%	87%	80%	68%

Table 94: Question #22 by Area Within the County

<p>Pretend for a moment that you are responsible for making decisions about service provisions in Adams County that require difficult trade-offs. Now say you have a total of 100 “importance” points that you can distribute among 6 service categories. Please give each category the number of points you think it deserves based on how important you think this is to the quality of community life in Adams County. The most important category should receive the largest number of points. (You must use all but not more than 100 points. You do not have to give points to every category. In fact, if you would like to assign all of the points to 1, 2 or 3 categories and 0 points to all of the others, you may do so). Average Number of Points</p>	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Community Services (includes development review, including long-range planning, fostering public / private partnerships, code enforcement, sustainability efforts to save taxpayer dollars and reduce the county’s impact on the environment, funds to help rehab a home or business, public health services including immunization clinics, mosquito control, open space, parks, trails, etc.)	18	17	14	19	18	16
Economic Development (includes attracting and retaining businesses and jobs)	14	16	12	16	14	15
Human Services (includes unemployment assistance, workforce training, child protection, adult protection, services for financially challenged families, Head Start, etc.)	14	19	23	17	18	14
Law Enforcement (includes Sheriff patrol, crime prevention, jail, District Attorney, prosecution, courts, etc.)	23	20	21	20	18	26
Public Services (includes maintaining official public records, Clerk and Recorder functions such as marriage licenses, elections, Assessor's valuation of property, Coroner, Treasurer, etc.)	11	11	10	10	12	12
Transportation Infrastructure (includes maintenance and construction of roads, bridges, drainage systems; snow removal, sidewalk construction, etc.)	20	18	20	18	18	18

Table 95: Question #22 by Area Within the County

<p>Pretend for a moment that you are responsible for making decisions about service provisions in Adams County that require difficult trade-offs. Now say you have a total of 100 “importance” points that you can distribute among 6 service categories. Please give each category the number of points you think it deserves based on how important you think this is to the quality of community life in Adams County. The most important category should receive the largest number of points. (You must use all but not more than 100 points. You do not have to give points to every category. In fact, if you would like to assign all of the points to 1, 2 or 3 categories and 0 points to all of the others, you may do so). Average Number of Points</p>	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Community Services (includes development review, including long-range planning, fostering public / private partnerships, code enforcement, sustainability efforts to save taxpayer dollars and reduce the county’s impact on the environment, funds to help rehab a home or business, public health services including immunization clinics, mosquito control, open space, parks, trails, etc.)	9	16	17	20	17	22	18
Economic Development (includes attracting and retaining businesses and jobs)	10	14	14	16	17	14	14
Human Services (includes unemployment assistance, workforce training, child protection, adult protection, services for financially challenged families, Head Start, etc.)	23	10	23	20	17	19	14
Law Enforcement (includes Sheriff patrol, crime prevention, jail, District Attorney, prosecution, courts, etc.)	25	32	19	18	18	17	24
Public Services (includes maintaining official public records, Clerk and Recorder functions such as marriage licenses, elections, Assessor’s valuation of property, Coroner, Treasurer, etc.)	12	6	11	10	11	13	11
Transportation Infrastructure (includes maintenance and construction of roads, bridges, drainage systems; snow removal, sidewalk construction, etc.)	20	23	15	16	19	16	20

Table 96: Question #23 by Area Within the County

Please rate how well Adams County is currently doing in each of the following areas: (Percent rating as "Excellent" or "Good")	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Welcoming resident involvement	27%	41%	40%	40%	51%	18%
Being responsive to residents	34%	49%	53%	43%	47%	53%
Generally acting in the best interest of the community	36%	52%	41%	53%	39%	48%
Informing residents about issues facing the community	30%	39%	46%	34%	34%	48%
Accessibility of elected officials	26%	31%	20%	30%	34%	43%
Being open and transparent to the public	18%	35%	29%	33%	21%	37%
Giving residents a chance to express their views before making decisions	28%	41%	47%	37%	29%	41%
Being honest	27%	40%	40%	38%	24%	39%
Treating residents with fairness and respect	36%	51%	36%	53%	41%	41%

Table 97: Question #23 by Area Within the County

Please rate how well Adams County is currently doing in each of the following areas: (Percent rating as "Excellent" or "Good")	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Welcoming resident involvement	43%	47%	14%	44%	38%	51%	27%
Being responsive to residents	40%	45%	40%	62%	36%	50%	34%
Generally acting in the best interest of the community	47%	29%	38%	71%	54%	24%	35%
Informing residents about issues facing the community	38%	47%	31%	67%	21%	23%	29%
Accessibility of elected officials	11%	34%	26%	54%	19%	14%	26%
Being open and transparent to the public	9%	24%	21%	60%	30%	17%	17%
Giving residents a chance to express their views before making decisions	46%	42%	23%	61%	27%	14%	27%
Being honest	16%	51%	19%	64%	33%	14%	26%
Treating residents with fairness and respect	23%	35%	28%	72%	53%	33%	36%

Table 98: Question #24 by Area Within the County

How familiar are you with the Open Adams reform measures that Adams County is undertaking?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Very familiar	1%	2%	1%	2%	3%	2%
Somewhat familiar	12%	10%	21%	6%	28%	12%
A little bit familiar	16%	21%	38%	17%	18%	11%
Not at all familiar	71%	66%	40%	74%	51%	75%
Total	100%	100%	100%	100%	100%	100%

Table 99: Question #24 by Area Within the County

How familiar are you with the Open Adams reform measures that Adams County is undertaking?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Very familiar	1%	0%	3%	0%	4%	4%	1%
Somewhat familiar	2%	22%	21%	17%	3%	8%	12%
A little bit familiar	74%	3%	6%	13%	17%	30%	16%
Not at all familiar	23%	75%	70%	71%	76%	58%	71%
Total	100%	100%	100%	100%	100%	100%	100%

Table 100: Question #25 by Area Within the County

In general, how well do you think Adams County is doing on implementing the reform measures?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Excellent	0%	3%	11%	1%	0%	0%
Good	6%	10%	15%	6%	37%	5%
Fair	16%	12%	27%	10%	8%	15%
Poor	5%	3%	1%	3%	5%	6%
Don't know	72%	71%	46%	80%	51%	74%
Total	100%	100%	100%	100%	100%	100%

Table 101: Question #25 by Area Within the County

In general, how well do you think Adams County is doing on implementing the reform measures?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Excellent	0%	0%	0%	8%	2%	0%	0%
Good	30%	5%	15%	7%	4%	19%	6%
Fair	38%	3%	14%	12%	5%	19%	16%
Poor	3%	4%	0%	0%	5%	5%	5%
Don't know	29%	89%	71%	72%	84%	57%	72%
Total	100%	100%	100%	100%	100%	100%	100%

Table 102: Question #27 by Area Within the County

Were you looking for work at any time during the last 2 years?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
No	80%	71%	55%	74%	76%	96%
Yes	20%	29%	45%	26%	24%	4%
Total	100%	100%	100%	100%	100%	100%

Table 103: Question #27 by Area Within the County

Were you looking for work at any time during the last 2 years?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
No	36%	67%	83%	81%	65%	92%	80%
Yes	64%	33%	17%	19%	35%	8%	20%
Total	100%	100%	100%	100%	100%	100%	100%

Table 104: Question #28 by Area Within the County

Did you use any of the job seeker services at the Adams County Workforce & Business Center?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
No	49%	48%	23%	58%	73%	73%
Yes	51%	52%	77%	42%	27%	27%
Total	100%	100%	100%	100%	100%	100%

* Note: Question only asked of those who had been looking for work during the last 2 years.

Table 105: Question #28 by Area Within the County

Did you use any of the job seeker services at the Adams County Workforce & Business Center?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
No	1%	46%	96%	50%	68%	72%	49%
Yes	99%	54%	4%	50%	32%	28%	51%
Total	100%	100%	100%	100%	100%	100%	100%

* Note: Question only asked of those who had been looking for work during the last 2 years.

Table 106: Question #28a by Area Within the County

Why not?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Didn't know about them	63%	63%	57%	62%	91%	0%
Didn't think they would help me	27%	22%	32%	23%	0%	50%
Too difficult to access	0%	10%	0%	11%	0%	0%
Other	10%	12%	22%	9%	9%	50%

** Note: Percents add to more than 100% as respondents could choose more than one reason.
 Question only asked of those who had been looking for work during the last 2 years and who had not used job seeker services at the Adams County Workforce & Business Center.
 Tests of statistical significance could not be performed*

Table 107: Question #28a by Area Within the County

Why not?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Didn't know about them	100%	70%	38%	18%	77%	100%	63%
Didn't think they would help me	0%	30%	30%	29%	19%	0%	27%
Too difficult to access	0%	0%	0%	49%	1%	0%	0%
Other	0%	25%	32%	26%	4%	0%	10%

** Note: Percents add to more than 100% as respondents could choose more than one reason.
 Question only asked of those who had been looking for work during the last 2 years and who had not used job seeker services at the Adams County Workforce & Business Center.
 Tests of statistical significance could not be performed*

Table 108: Question #28b by Area Within the County

How would you rate the quality of the services provided?	Area of Adams County		Which best describes where you currently live?			
	Unincorporated Adams County	Incorporated Adams County	An urban area	A suburban area	A small town	A rural area
Excellent	17%	45%	49%	33%	22%	0%
Good	26%	33%	51%	12%	0%	100%
Fair	15%	4%	0%	10%	44%	0%
Poor	43%	18%	0%	46%	34%	0%
Total	100%	100%	100%	100%	100%	100%

**Note: Only asked of those who had been looking for work during the last 2 years and who had used job seeker services at the Adams County Workforce & Business Center.*

Table 109: Question #28b by Area Within the County

How would you rate the quality of the services provided?	Municipality or Unincorporated Area						
	Aurora	Commerce City	Northglenn	Thornton	Westminster	Other (Arvada, Bennett, Brighton, Federal Heights)	Unincorporated
Excellent	58%	0%	0%	56%	19%	0%	17%
Good	42%	72%	0%	35%	0%	0%	26%
Fair	0%	28%	100%	4%	0%	100%	15%
Poor	0%	0%	0%	5%	81%	0%	43%
Total	100%	100%	100%	100%	100%	100%	100%

**Note: Only asked of those who had been looking for work during the last 2 years and who had used job seeker services at the Adams County Workforce & Business Center.*