

Children & Family Services

Safety								
GOAL 1: Maintain the safety of Adams County children.								YTD PM Met 3/10
Strategy 1.1- Absence of A/N Recurrence	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children do not experience repeat maltreatment within 6 months of a confirmed report of intra-familial Abuse or Neglect (A/N)	93.1%	93.7%	92.3%	94.6%	93.6%	>94.6%		99.0%
Strategy 1.2- Absence of Subsequent A/N Assessment within 12 Months (New)	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children who had an abuse/neglect (PA5) assessment closed during period, what percent had a subsequent A/N assessment within 12 months	77.1%	74.3%	74.2%	76.8%	76.2%	>80%		95.0%
Strategy 1.3- Absence of A/N in OOH Care	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children will not experience confirmed abuse or neglect in out-of-home care	100.00%	99.6%	100.0%	99.8%	99.63%	>99.68%		99.63%
Strategy 1.4- Absence of New A/N during case Involvement-Closed Cases	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children whose case closed within period, what % did not have founded A/N during case (excludes PA4)	85.7%	93.0%	90.8%	88.5%	89.30%	>98%		91.1%
Strategy 1.5- Absence of New A/N-Open Cases	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children who were involved in an abuse/neglect case during period, what % did not have a new founded A/N report during the period (excludes PA4 Youth)	97.9%	98.7%	98.9%	99.5%	96.7%	>98%		98.7%
Strategy 1.6- Absence of Abuse/Neglect within 12 months of Case Closure	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children whose case closed within period, what % did not have subsequent founded A/N within 12 months of closure (excludes PA4)	96.3%	94.6%	100.0%	100.0%	97.9%	>90%		100.0%
Strategy 1.7- Children Remain Home Safely	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Remain Home Children who were not initially (first 30 days) in OOH placement and did not enter OOH placement during case involvement.	83.9%	80.4%	82.4%	79.0%	81.4%	>85%		96.0%
Strategy 1.8- Case Re-Involvement	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children whose case involvement closed within period, % did not have subsequent case involvement in 12 months	92.4%	96.8%	94.4%	92.7%	93.9%	>90%		100.0%
Strategy 1.9-Timeliness of Initial Response	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
What percent of alleged victims in abuse/neglect or institutional investigations were seen within the indicated response time	84.0%	85.0%	85.0%	83.0%	84.0%	>90%		93.0%
Strategy 1.10-Monthly Face-to-Face Contacts OOH	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Were the Volume 7 requirements for monthly contact with children in OOH care met? (measured using ARD results, Questions 1447, 1564, 1665, and 1767)	90.5%	90.9%	93.8%	94.9%	92.4%	>95%		97.0%

Permanency								
Goal 2: Achieve Permanency for Children of Adams County in OOH Placement								YTD PM Met 10/18
Strategy 2.1-Timeliness of Reunification *	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Reunifications (reunification, living with other relative) occurred within 12 months of the date of removal (in care 8+ days)	83.3%	73.9%	77.8%	80.0%	78.9%	>75.2%		100.0%
Strategy 2.2-Median LOS for Reunifications	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Denominator shows reunifications during the period. Numerator represents # of reunifications in under 5.4 months (children in care 8 days or more)	5.5	5.0	4.1	6.0	5.3	<5.4 mos.		100.0%

Strategy 2.3-Absence of Re-Entry into OOH*	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children reunified during date range who do not re-enter OOH care within 12 months* (7/1/10-6/30/2011)	85.7%	81.0%	90.5%	89.6%	86.0%	>90.1%		95.0%
Strategy 2.3-Adoption Finalizations	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children who exited care to a finalized adoption were finalized in less than 24 months from the time of the latest removal	65.1%	68.2%	54.5%	68.8%	63.8%	>36.6%		100.0%
Strategy 2.4-Median Time in Care for Children Adopted (Months)	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Median time in care for children who exit care to a finalized adoption (months)	21	19.7	21.7	18.1	20.50	<27.3 mos.		100
Strategy 2.5-Legal free children adopted in less than 12 months	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children freed for adoption will be adopted within 12 months of termination	37.5%	47.6%	65.9%	37.8%	47.9%	>53.7%		89.0%
Strategy 2.6-Exits to permanency for children in care 24+ months	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children in foster care for 24+ months exit to permanency during period prior to 18th birthday	21.3%	21.1%	19.3%	13.1%	18.0%	>29.1%		62.0%
Strategy 2.7-Children in care 24+ months	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Of all children in foster care on last day of period, what percent have been in care for more than 24 months.	26.3%	25.6%	28.8%	29.2%	29.2%	<28%		96.0%
Strategy 2.8-Discharges to Permanent Placement for Legally Freed Children*	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children who were legally free and discharged to permanency prior to 18th birthday	94.1%	100.0%	96.0%	96.9%	96.1%	>98%		98.0%
Strategy 2.9-Time in Care for Emancipations	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Of all children who either (1) were, prior to their 18th birthday, discharged from foster care in FY with a discharge reason of emancipation, or (2) reached their 18th birthday in FY while in foster care, what percent were in foster care for 3+ years	66.7%	54.5%	75.0%	50.0%	58.3%	<37.5%		72.0%
Strategy 2.10-Permanency for children in OOH	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children in OOH care 8 days or longer who exit to permanency (do not emancipate). Excludes runaways, transfer to DYC, and children who exit to DD adult system	92.8%	94.2%	94.9%	89.4%	92.9%	>97%		96.0%
Strategy 2.11-Placement Stability-Children in care less than 12 months	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children who have been in foster care for less than 12 months who have had no more than 2 placement settings	83.3%	86.2%	88.1%	92.3%	93.0%	>86.7%		100.0%
Strategy 2.12-Placement Stability-Children in care between 12 and 24 months	SFY 2012 Q2 Oct 11-Dec 11	SFY 2012 Q3 Jan 12-Mar 12	SFY 2012 Q4 Apr 12-Jun 12	SFY 2013 Q1 July 12-Sept 12	YTD	Measure		% Met
Children who have been in foster care for more than 12 months, but less than 24 months who have had no more than 2 placement settings	65.1%	66.9%	69.9%	70.3%	73.8%	>65.4%		100.0%
Strategy 2.13-Placement Stability-Children in care greater than 24 months	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children who have been in foster care for more than 24 months who have had no more than 2 placement settings	27.1%	21.7%	22.1%	25.9%	30.2%	>41.8%		72.0%
Strategy 2.14-Average Daily Placements per 1,000	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Average daily population of children placed in OOH care (all types) during period, compared to child population in the county (Population data from state demographer)	4.4	3.9	3.8	3.6	3.9	<5.0		100.0%
Strategy 2.15-Congregate Care ADP per 1,000	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Average daily population of children placed in congregate care (residential or group) during period compared to child population in the county during period (Population data from state demographer)	0.7	0.6	0.6	0.7	0.6	<1.0		100
Strategy 2.16-Placements per 100 Assessed	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met

Rate of children placed into OOH care per 100 children assessed during period (removals within 60 days of the referral date that)	0.2%	0.2%	0.1%	0.2%	0.1%	<4.0%		100
Strategy 2.17-Children who Achieve Permanency	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Children closed in a tradition case during period, percent that achieved permanency	95.9%	94.9%	95.8%	94.6%	95.3%	>95.0%		100.0%

Children and Family Services Review Performance Improvement Plan Measures								
Goal 3: Achieve Target Goals for the Federal Children and Family Services Review (CFSR)								YTD PM Met 10/15
Strategy 3.1- Timeliness of Initial Response (Attempts Included)	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Initial victim interviews completed/attempted timely (Considers attempts to make contact as well)	84.0%	85.0%	85.0%	83.0%	84.0%	>75.5%		93.0%
Strategy 3.2-PIP Item 3: Services Out-of-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Services to protect children in the home and prevent removal or re-entry into foster care	80.6%	83.0%	81.5%	82.3%	82.1%	>81.2%		100.0%
Strategy 3.2-PIP Item 3: Services In-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Services to protect children in the home and prevent removal or re-entry into foster care	75.5%	NA	79.6%	NA	77.6%	>78.2%		99.0%
Strategy 3.3-PIP Item 4: Risk Assessment and Safety Management-Out-of-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Number of cases where the most recent 90-day review/court report in Trails met Volume 7 requirement related to Safety (ARD question 1724, 6022)	100.0%	100.0%	100.0%	100.0%	100.0%	>96.6%		100.0%
Strategy 3.4-PIP Item 4: Risk Assessment and Safety Management-In-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Number of cases where the most recent 90-day review/court report in Trails met Volume 7 requirement related to Safety (ARD question 1724, 6022)	95.9%	NA	100.0%	NA	98.0%	>95.6%		100.0%
Strategy 3.5- PIP Item 7: Permanency Goal for Child	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Is the primary permanency goal, at the time of the review, appropriate for this child/youth? (ARD question 1760, 1762)	95.8%	91.9%	96.3%	93.7%	93.9%	>88.4%		100.0%
Strategy 3.6-PIP Item 10: Other Planned Permanent Living Arrangement	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
For all youth over age 16, is the youth receiving service to address all the needs identified in the comprehensive assessment and the FSP 4D (ARD Question 1733)	87.5%	90.0%	76.9%	90.7%	87.4%	>90.9%		96.0%
Strategy 3.5-PIP Item 17: Needs and Services Out-of-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Needs and Services of child, parents, and foster parents being addressed	74.5%	81.4%	78.8%	80.1%	79.2%	>79.7%		99.0%
Strategy 3.6-PIP Item 17: Needs and Services In-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Needs and Services of child, parents, and foster parents being addressed	84.7%	NA	82.7%	NA	83.7%	>77.3%		100.0%
Strategy 3.7-PIP Item 18: Case Planning Out-of-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Child and Family Involvement in Case Planning (ARD questions 1715, 1717, 1719, 6010, 6012, 6014)	90.4%	86.2%	92.0%	90.5%	89.2%	>89.6%		100.0%
Strategy 3.8-PIP Item 18: Case Planning In-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Child and Family Involvement in Case Planning (ARD questions 1715, 1717, 1719, 6010, 6012, 6014)	81.9%	NA	94.7%	NA	88.8%	>89.1%		100.0%
Strategy 3.7-Caseworker Visits with Child Out-of-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Were all required contacts completed with children placed OOH?	98.7%	98.9%	97.7%	93.8%	97.0%	>90.0%		100.0%
Strategy 3.8-Caseworker Visits with Child In-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Were all required contacts completed with children placed in-home?	99.4%	98.3%	93.7%	92.6%	96.0%	>90.0%		100.0%

Strategy 3.9-Caseworker Visits with Parent Out-of-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Were all required contacts with parents whose children were placed OOH completed during the period?	91.3%	90.4%	82.6%	81.2%	86.7%	>90.0%		96.0%
Strategy 3.10- Caseworker Visits with Parent In-Home	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Were all required contacts with parents whose children were in their home completed during the period?	98.4%	95.6%	90.7%	86.3%	92.7%	>90%		100.0%

Children and Family Services Management Measures

Goal 4: Meet State and Local Process and Outcome Improvement Goals								YTD PM Met 2/6
Strategy 4.1-Accuracy of Safety Assessment	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
What percent of safety assessments completed are accurate. ARD Measure	62.0%	NA	78.0%	NA	70.00%	>=90%		78.0%
Strategy 4.2-Timely Assessment Completion	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
What percent of Child Welfare assessments are completed timely (60 days)	81.0%	73.0%	71.0%	78.0%	75.0%	>=85%		88.0%
Strategy 4.3-Accurate Acceptance of Assessment	2009	2010	2011	2012	YTD	Measure		% Met
Less than 10% of the Program Area 5 referrals dispositioned by Intake supervisors reviewed during the 2nd Level Review Team, State Screen-out Review will be identified as not meeting the criteria for assignment	7.1%	3.6%	7.3%			<10%		100.0%
Strategy 4.4-Increase Adams County Foster Homes	2010	2011	2012	2013	YTD	Measure		% Met
Increase the number of new County Foster Homes by 10%	0.7%	13.3%	-17.6%			10%+		0.0%
Strategy 4.5-Decrease Congregate Care Placement	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
The average daily placement of children/youth in Congregate care will be equal to than 12% of all children/youth in OOH placement.	13.0%	13.0%	14.0%	15.0%		12%		80.0%
Strategy 4.6-Decrease Child/Youth with OPPLA Goal	SFY 2012 Q2 Oct-Dec	SFY 2012 Q3 Jan-Mar	SFY 2012 Q4 Apr-Jun	SFY 2013 Q1 July-Sept	YTD	Measure		% Met
Count per thousand of child population of children/youth with permanency goal of OPPLA less than 0.6 per thousand			0.7%	0.57%		<0.6		100.0%

Self Sufficiency and Adult Services

GOAL 1: Help Adams County households meet their nutritional needs and not go hungry.								YTD PM Met 2/8
Strategy 1.1 - Process timely and accurate Food Assistance applications and redeterminations (for both new and ongoing cases).	2012 Q1 Jan - Mar	2012 Q2 Apr - Jun	2012 Q3 Jul - Sep	2012 Q4 Oct - Dec	YTD	Measure		% Met
Food Assistance Regular Application Timeliness	94.5%	94.5%	96.5%		96.5%	95%		101.6%
Food Assistance Expedited Application Timeliness	88.3%	89.3%	92.0%		92.0%	95%		96.8%
Food Assistance Redetermination Timeliness	79.2%	82.3%	88.1%		88.1%	95%		92.7%
Food Assistance Error Rate (Percentage of Negative Actions)	45.0%	32.1%	30.5%		30.5%	<=21.4%		88.4%
Food Assistance Error Rate (Percentage of Incorrect Payments)	1.3%	4.3%	3.1%		3.1%	<=3.28%		100.2%
Food Assistance New Application Backlog Rate	22.0	30.0	15.7		22.6	<=1%		98.9%
Food Assistance Redetermination Backlog Rate	172.0	275.0	195.7		214.2	<=1%		94.0%
Food Assistance Application Processing Accuracy Rate	93.5%	94.6%	92.2%		92.2%	93%		99.1%

GOAL 2: Assist Adams County families in obtaining medical treatment and assistance.								YTD PM Met 0/3
Strategy 2.1 - Process timely and accurate Medicaid applications and redeterminations (for both new and ongoing cases).	2012 Q1 Jan - Mar	2012 Q2 Apr - Jun	2012 Q3 Jul - Sep	2012 Q4 Oct - Dec	YTD	Measure		% Met
Family Medicaid Application Timeliness	82.3%	83.5%	88.0%		88.0%	90%		97.8%
Family Medicaid Redetermination Timeliness	88.4%	88.5%	94.6%		94.6%	95%		99.6%
Family Medicaid Accuracy Rate	92.9%	94.6%	92.7%		92.7%	93%		99.7%

GOAL 3: Maximize the independence of older and disabled Adams County residents, including assisting them in obtaining medical treatment and assistance.								YTD PM Met 2/10
Strategy 3.1 - Process timely and accurate Financial Assistance and Medicaid applications from older and disabled adults (for both new and ongoing cases).	2012 Q1 Jan - Mar	2012 Q2 Apr - Jun	2012 Q3 Jul - Sep	2012 Q4 Oct - Dec	YTD	Measure		% Met
Adult Financial Application Timeliness	56.4%	75.3%	84.1%		84.1%	90%		93.4%
Adult Medical Application Timeliness	63.1%	85.1%	78.1%		78.1%	90%		86.8%
Long Term Care Application Timeliness	38.2%	44.7%	42.6%		42.6%	90%		47.3%
Medicare Savings Program Application Timeliness	50.8%	55.2%	51.3%		51.3%	90%		57.0%
Adult Financial Redetermination Timeliness	36.6%	45.5%	46.1%		46.1%	80%		57.6%
Adult Medical Redetermination Timeliness	57.1%	57.1%	42.9%		42.9%	80%		53.6%
Long Term Care Redetermination Timeliness	93.9%	93.0%	79.6%		79.6%	80%		99.5%
Medicare Savings Program Redetermination Timeliness	95.8%	93.1%	82.6%		82.6%	80%		103.3%
Adult Program Accuracy Rate	91.6%	94.2%	93.1%		93.1%	93%		100.1%
Strategy 3.2 - Respond to inquiries of adult abuse, neglect, and exploitation timely and within State guidelines	2012 Q1 Jan - Mar	2012 Q2 Apr - Jun	2012 Q3 Jul - Sep	2012 Q4 Oct - Dec	YTD	Measure		% Met
Adult Protection Inquiry Timeliness	73.3%	87.5%	89.7%		89.7%	90%		99.7%

GOAL 4: Ensure that all low-income Adams County residents can meet their home energy needs								YTD PM Met 2/2
Strategy 6.1 - Process timely and accurate Low Income Energy Assistance Program (LEAP) applications.	2012 Q1 Jan - Mar	2012 Q2 Jan - Jun	2012 Q3 Jan - Sep	2012 Q4 Jan - Dec	YTD	Measure		% Met
LEAP Application Timeliness	100.0%	100.0%			100.0%	98%		102.0%
LEAP Technician Accuracy Rate	93.0%	100.0%			100.0%	93%		107.5%
LEAP Penetration Rate						TBD		

GOAL 5: Support low income Adams County residents in becoming self sufficient and increase family stability.								YTD PM Met 3/9
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Strategy 5.1 - Process timely and accurate Colorado Works applications (for both new and ongoing cases).	2012 Q1 Jan - Mar	2012 Q2 Jan - Jun	2012 Q3 Jan - Sep	2012 Q4 Jan - Dec	YTD	Measure		% Met
Colorado Works Application Timeliness	98.1%	91.5%	99.3%		99.3%	95%		104.5%
Colorado Works Redetermination Timeliness	64.9%	88.1%	85.9%		85.9%	90%		95.4%
Colorado Works Accuracy Rate	93.5%	95.0%	92.4%		92.4%	93%		99.4%
Strategy 5.2 - Provide case management and supportive services to Colorado Works participants to help them gain job skills and secure employment and stabilize their families.	2012 Q1 Jan - Mar	2012 Q2 Jan - Jun	2012 Q3 Jan - Sep	2012 Q4 Jan - Dec	YTD	Measure		% Met
Overall Work Participation Rate	48.1%	51.2%	39.4%		39.4%	50%		78.8%
Work Participation Rate (County Contractors Only)	57.4%	60.8%	46.8%		46.8%	50%		93.6%
**Number of clients who no longer need TANF assistance because they were approved for SSI assistance	4.00	9.00	14.00		14	15		93.3%
Percentage of "Work Ready" TANF participants who have become employed	8.1%	8.8%	12.3%		12.3%	30.0%		41.0%
Percentage of increase in household income for CHOICES training program participants over an 18 month period	17.9%	22.5%	27.0%		27.0%	>=8.5%		317.6%
**Number of Post TANF participants who improved employment and/or whose income increased while in the program	25	48	78		78	65		120.0%
Strategy 5.3 - Provide case management and supportive services to kinship families to increase family stability and avoid out-of-home placements.	2012 Q1 Jan - Mar	2012 Q2 Jan - Jun	2012 Q3 Jan - Sep	2012 Q4 Jan - Dec	YTD	Measure		% Met
Number of potential out-of-home placements avoided by providing financial assistance to relatives caring for children who do not live with their parents	437	435	432		434	NA		
**Number of kinship families receiving family stabilization resources through the TANF Stable Families program	29	30	20		28	NA		



GOAL 6: Assure that all Adams County children receive financial support from each parent.								YTD PM Met 4/5
Strategy 6.1 - Promote establishment of paternity for all children in IV-D (child support) cases	2012 Q1 Jan - Mar	2012 Q2 Jan - Jun	2012 Q3 Jan - Sep	2012 Q4 Jan - Dec	YTD	Measure		% Met
Percentage of children with paternity established	97.8%	99.2%	99%		99.4%	90%		110%
Strategy 6.2 - Establish financial support for all children in IV-D cases	2012 Q1 Jan - Mar	2012 Q2 Jan - Jun	2012 Q3 Jan - Sep	2012 Q4 Jan - Dec	YTD	Measure		% Met
Percentage of IV-D cases with support orders	87.9%	88.0%	87%		87.2%	80%		109%
Strategy 6.3 - Ensure all children in IV-D cases receive financial support from parents as court ordered	2012 Q1 Jan - Mar	2012 Q2 Jan - Jun	2012 Q3 Jan - Sep	2012 Q4 Jan - Dec	YTD	Measure		% Met
Percentage of current support paid on IV-D cases	65.4%	63.6%	61%		60.8%	64.3%		95%
Strategy 6.4 - Ensure all children in IV-D cases receive past due financial support as court ordered	2012 Q1 Jan - Mar	2012 Q2 Jan - Jun	2012 Q3 Jan - Sep	2012 Q4 Jan - Dec	YTD	Measure		% Met
**Percentage of IV-D arrears cases with a payment on arrears	57.9%	65.4%	69%		69.2%	68.0%		102%
Strategy 6.5 - Operate the IV-D program in an effective, efficient, customer-focused and cost-effective manner.	2012 Q1 Jan - Mar	2012 Q2 Jan - Jun	2012 Q3 Jan - Sep	2012 Q4 Jan - Dec	YTD	Measure		% Met
Amount of child support collected for each dollar expended on the Child Support Services program	\$7.66	\$7.36			\$7.36	>=\$3.50		210%


- Performance measure meets or exceeds targeted outcome or is projected to meet or exceed targeted outcome.
- Performance measure is within 90% of targeted outcome or is projected to fall within 90% of targeted outcome.
- Performance measure is below 90% of targeted outcome or is projected to fall below 90% of targeted outcome.




**Cumulate totals

Investigations and Recovery

Goal 1 - To enhance the integrity of public assistance programs in Adams County.								YTD PM Met 0/1
Strategy 1.1: Pursue timely recovery of fraudulently obtained or erroneously issued benefit payments.	2012 Q1 Jan - Mar	2012 Q2 Apr - Jun	2012 Q3 Jul - Sep	2012 Q4 Oct - Dec	YTD	Perf. Indicator		% Met
To annually collect \$3 million in recovery payments	\$905,159	\$502,473	\$369,752		\$1,777,384	2,250,000		79%

Goal 2 - To conduct compensative and timely investigations.								YTD PM Met 2/2
Strategy 2.1: Monitor processing of investigation referrals by investigators.	2012 Q1 Jan - Mar	2012 Q2 Apr - Jun	2012 Q3 Jul - Sep	2012 Q4 Oct - Dec	YTD	Perf. Indicator		% Met
Complete investigation within sixty days.	100%	100%	100%		100%	95%		105%
Strategy 2.2: To secure factual and verified documentation to support investigation results.	2012 Q1 Jan - Mar	2012 Q2 Apr - Jun	2012 Q3 Jul - Sep	2012 Q4 Oct - Dec	YTD	Perf. Indicator		% Met
Verified appropriate investigation documentations through random sampling	100%	100%	100%		100%	100%		100%

Goal 3 - Enhance the Human Services operating environment to prevent and detect fraud.								YTD PM Met 1/1
Strategy 3.1: Monitor internal compliance with established fraud detection and prevention policies.	2012 Q1 Jan - Mar	2012 Q2 Apr - Jun	2012 Q3 Jul - Sep	2012 Q4 Oct - Dec	YTD	Perf. Indicator		% Met
To conduct internal compliance reviews on ten percent of established policies, including program diversion processes, per quarter.	100%	100%	100%		100%	100%		100%

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-  Performance measure is below 90% of targeted outcome or is projected to fall below 90% of targeted outcome.

Adams County Workforce and Business Center 2012-13 Report Card

GOAL 1: Strengthen the local economy through an employer focused workforce system								YTD PM Met 2/3
Strategy 1.1 - Provide quality workforce services and programs to area employers	2012-13 Q1 July-Sept	2012-13 Q2 July-Dec	2012-13 Q3 July-Mar	2012-13 Q4 July-June	YTD	Measure		% Met
Initial contact services provided to new employers	47				47	200		24%
Business retention visits	8				8	50		16%
Workforce intelligence provided to area employers	5				5	12		42%

GOAL 2: Manage resources in a fiscally responsible manner								YTD PM Met 1/2	
Strategy 2.1 - Stay within the program year to date spending plan	2012-13 Q1 July-Sept	2012-13 Q2 July-Dec	2012-13 Q3 July-Mar	2012-13 Q4 July-June	YTD	Measure		Variance %	
Expenditures comparison to annual spending plan	0%				0%	3%		0%	
Strategy 2.2 - Receive successful financial audits and reviews							Measure	% Met	
Annual fiscal reviews with no findings	N/A						2		N/A

GOAL 3: Provide area employers a skilled workforce								YTD PM Met 15/17
Strategy 3.1 - Meet or exceed mandated performance standards	2012-13 Q1 July-Sept	2012-13 Q2 July-Dec	2012-13 Q3 July-Mar	2012-13 Q4 July-June	YTD	Measure		% Met
Workforce Investment Act Adult Program Measures	3/3				3/3	3/3		100%
Workforce Investment Act Adult Program Participants Served	144				144	244		59%
Workforce Investment Act Dislocated Worker Program Measures	3/3				3/3	3/3		100%
Workforce Investment Act Dislocated Worker Program Participants Served	107				107	160		67%
Workforce Investment Act Youth Program Measures	3/3				3/3	3/3		100%
Workforce Investment Act Youth Program Participants Served	136				136	203		67%
Wagner-Peyser Program Measures	3/3				3/3	3/3		100%
Veterans Program Measures (Vets Team)	4/7				4/7	7/7		57%
Veterans Program Measures (WBC Team)	2/6				2/6	6/6		33%
Migrant Seasonal Farm Worker Program Performance Measures	5/5				5/5	5/5		100%
Migrant Seasonal Farm Worker Program Participants Served	50				50	130		38%
Temporary Assistance Needy Families Participation Rate	60%				60%	60%		100%
Employment First Enhanced Funding Earned	\$30,917				\$30,917	\$100,000		31%
Strategy 3.2 - Correlate expended training funds with program enrollments	2012-13 Q1 July-Sept	2012-13 Q2 July-Dec	2012-13 Q3 July-Mar	2012-13 Q4 July-June	YTD	Measure		% Met
Percentage of WIA adult/dislocated worker participants who obtain employment in an occupation related to training received	100%				100%	70%		143%
Strategy 3.3 - Improve employment placement success	2012-13 Q1 July-Sept	2012-13 Q2 July-Dec	2012-13 Q3 July-Mar	2012-13 Q4 July-June	YTD	Measure		% Met
Customer employment placement rate	51%				51%	43%		118%
Strategy 3.4 - Deliver quality internal customer training	2012-13 Q1 July-Sept	2012-13 Q2 July-Dec	2012-13 Q3 July-Mar	2012-13 Q4 July-June	YTD	Measure		% Met
Workshop survey - would recommend class to other participants	99%				99%	75%		132%
Strategy 3.5 - Administer excellent customer service	2012-13 Q1 July-Sept	2012-13 Q2 July-Dec	2012-13 Q3 July-Mar	2012-13 Q4 July-June	YTD	Measure		% Met
Customer service survey (met or exceeded expectations)	94%				94%	75%		125%

- Performance measure meets or exceeds targeted outcome or is projected to meet or exceed targeted outcome.
- Performance measure is below 80% of targeted outcome or is projected to fall below 80% of targeted outcome.

Head Start 2011 - 2012 Report Card




Head Start

Goal 1: To help children develop their competencies for lifelong learning								YTD PM Met 0/4
Strategy 1.1: Individualize for each child's unique needs	2012-13 Q1 Aug-Oct	2012-13 Q2 Nov-Jan	2012-13 Q3 Feb-Apr	2012-13 Q4 May-July	YTD	Measure		% Met
Teachers and home visitors will consistently and accurately track children's individualized goals, strategies and developmental progress						100%		
Three and four year old children will show progress in all developmental areas including physical, emotional, cognitive and language						100%		
Strategy 1.2: Utilization of the Home Based Program with Fidelity	2012-13 Q1 Aug-Oct	2012-13 Q2 Nov-Jan	2011-12 Q3 Feb-Apr	2010-11 Q4 May-July	YTD	Measure		% Met
Families will receive consistent delivery of the curriculum within their homes or designated meeting place.						100%		
Families are on track to receive 30 weeks of curriculum						100%		
Goal 2: To provide holistic support to families through direct services & linkages so they can be successful								YTD PM Met 0/1
Strategy 2.1: Collaboratively provide nutrition, health, mental health & dental referral and follow up services to families	2012-13 Q1 Aug-Oct	2012-13 Q2 Nov-Jan	2012-13 Q3 Feb-Apr	2012-13 Q4 May-July	YTD	Measure		% Met
Children needing treatment as determined by prior health, sensory and developmental screenings receive/complete treatment						100%		
Goal 3: Be the leading provider and advocate for quality early childhood services								YTD PM Met 0/11
Strategy 3.1 - Meet or exceed mandated Head Start Performance Standards (see attachments for details)	2012-13 Q1 Aug-Oct	2012-13 Q2 Nov-Jan	2012-13 Q3 Feb-Apr	2012-13 Q4 May-July	YTD	Measure		% Met
Health (Health and sensory screenings, referrals, follow-up, tracking)						100%		
Disabilities and Mental Health - 10% of enrolled children will have an Individualized Education Plan (IEP)						100%		
Education and Early Childhood Development						100%		
Maintain a minimum of 85% monthly attendance for the overall program						100%		
Maintain full enrollment every month						100%		
Ensure all ACHS enrolled children meet eligibility criteria						100%		
Nutrition						100%		
Safe Environments (Maintenance, Facilities, Checklists)						100%		
Program Governance						100%		
Strategy 3.2 - Provide fiscally responsible services in compliance with HS performance standards	2012-13 Q1 Aug-Oct	2012-13 Q2 Nov-Jan	2012-13 Q3 Feb-Apr	2012-13 Q4 May-July	YTD	Measure		% Met
Expenditures will be maintained within 5% of budgeted amounts						100%		
In kind produced will meet 25% of Health & Human Services Grant expenditures						100%		

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**Head Start 2011 - 2012 Report Card
Human Services Department Goal**

GOAL 1: Promote a workplace culture that enhances the quality of life for employees and yields positive organization results.								YTD PM Met 0/5
Strategy 1.1 - Provide a workplace where the employees can achieve personal and professional satisfaction.	2013 Q1 Jan - Mar	2013 Q2 Apr - Jun	2013 Q3 Jul - Sep	2013 Q4 Oct - Dec	YTD	Measure	% Met	
The organization understands the importance of staff morale and motivation.						85%	0%	
Employees are happy in their jobs and would recommend the organization to anyone as a good place to work.						85%	0%	
The organization adheres to high standards and practices in its relationship with employees and the public.						85%	0%	
Departments/units work together to get the job done and keep the work flowing to effectively serve the citizens of Adams County.						85%	0%	
Staff has the schedule flexibility needed to work and manage personal and family responsibilities.						85%	0%	

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Head Start 2011 - 2012 Report Card

Human Services Department Goal

GOAL 1: Operate as an accountable human services organization that is fiscally responsible and serves as a good steward of public resources.						
Strategy 2.1 - Stay within the program year to date spending plan	2012-13 Q1 July-Sept	2012-13 Q2 July Dec	2012-13 Q3 July Mar	2012-13 Q4 July June	YTD	Measure
Expenditures comparison to annual spending plan - WBC	0%				0%	2%
Expenditures comparison to annual spending plan - Head Start						2%
Expenditures comparison to annual spending plan - Child Welfare	8%				8%	2%
Expenditures comparison to annual spending plan - County Admin						2%
Expenditures comparison to annual spending plan - CCAP						1%
Expenditures comparison to annual spending plan - TANF						1%
Expenditures comparison to annual spending plan - Child Support						1%