ADAMS COUNTY, COLORADO FIRST ADDENDUM TO SERVICE AGREEMENT WITH MAPLE STAR COLORADO 2014.137.011

THIS FIRST ADDENDOM TO SERVICE AGREEMENT ("First Addendum") is entered into this _______, 2014, by and between the Board of County Commissioners of Adams County, Colorado, located at 4430 South Adams County Parkway, Brighton, CO 80601, hereinafter referred to as the "County," acting in its capacity as the Adams County Board of Human Services, and Maple Star Colorado, located at 2250 South Oneida Street, Suite 100, Denver, Colorado, 80224, hereinafter referred to as the "Contractor."

RECITALS

WHEREAS, on June 24, 2013, the County entered into a Service Agreement with Maple Star Colorado to provide Sexual Abuse and Home Based Autism Intervention Services to families referred by Adams County Human Services Department (ACHSD) pursuant to the Colorado Family Preservation Act §§ 26-5-101, et seq., C.R.S. and in compliance with the state rules and County Plan, policies, and procedures and CDHS Volume VII 7.303, and,

WHEREAS, the term of the agreement expired on May 31, 2014; and,

WHEREAS, the County and the Contractor mutually desire to extend the Service Agreement beginning June 1, 2014 through May 31, 2015.

NOW, THEREFORE, for the consideration set forth herein, the sufficiency of which is mutually acknowledged by the parties, the County and the Contractor agree as follows:

- 1. Maple Star Colorado shall to provide Sexual Abuse and Home Based Autism Intervention Services to families referred by ACHSD pursuant to the Colorado Family Preservation Act §§ 26-5-101, et seq., C.R.S. and in compliance with the state rules and County Plan, policies, and procedures and CDHS Volume VII 7.303.
- 2. The term of the Service Agreement is extended through May 31, 2015.
- 3. The County shall reimburse the Contractor for the work provided under this First Addendum in accordance with Section IV of the Service Agreement. Beginning June 1, 2014 through May 31, 2015 the County agrees to pay Maple Star Colorado a sum not to exceed eighty thousand dollars (\$80,000).
- 4. The Service Agreement and this First Addendum contain the entire understanding of the parties hereto and neither it, nor the rights and obligations hereunder, may be changed, modified, or waived except by an instrument in writing that is signed by both parties. Any terms, conditions, provisions of the Service Agreement that are not amended or modified by this First Addendum shall remain in full force and effect. In the event of any conflicts between the terms, conditions, or provisions of the Service Agreement and this First Addendum, the terms, conditions and provisions of this First Addendum shall control.
- 5. The Recitals contained in this First Addendum are incorporated into the body hereof and accurately reflect the intent and agreement of the parties.

- 6. This First Addendum may be executed in multiple counterparts, each of which shall be deemed to be an original and all of which taken together shall constitute one and the same agreement.
- 7. Nothing expressed or implied in this First Addendum is intended or shall be construed to confer upon or to give to, any person other than the parties, any right, remedy, or claim under or by reason of this First Addendum or any terms, conditions, or provisions hereof. All terms, conditions, and provisions in this First Addendum by and on behalf of the County and the Contractor shall be for the sole and exclusive benefit of the County and the Contractor.
- 8. If any provision of this First Addendum is determined to be unenforceable or invalid for any reason, the remainder of the First Addendum shall remain in effect, unless otherwise terminated in accordance with the terms contained in the Service Agreement.
- 9. Each party represents and warrants that it has the power and ability to enter into this First Addendum, to grant the rights granted herein, and to perform the duties and obligations herein described.

IN WITNESS WHEREOF, the County and the Contractor have caused their names to be affixed.

| BOARD OF COUNTY COMMISIONERS | |
|--|--|
| Chairman Chairman | 10-14-14 Date |
| ATTEST: | Dute |
| KAREN LONG CLERK AND RECORDER | Approved as to form: |
| Max | a. Cestat |
| Deputy Clerk | Adams County Attorney's Office |
| Maple Star Colorado | 10-2-14 Date |
| Signed and sworn to before me on this 2nd day of | f October, 2014 by |
| frew sell. | |
| Notary Public | TRAVIS A RUSSELL NOTARY PUBLIC STATE OF COLORADO NOTARY ID # 20144028225 MY COMMISSION # 20144028225 |
| My commission expires on: July 18 2018 | MY COMMISSION EXPIRES JULY 18, 2018 |

CONTRACTOR'S CERTIFICATION OF COMPLIANCE

Pursuant to Colorado Revised Statute, § 8-17.5-101, et.seq., as amended 5/13/08, as a prerequisite to entering into a contract for services with Adams County, Colorado, the undersigned Contractor hereby certifies that at the time of this certification, Contractor does not knowingly employ or contract with an illegal alien who will perform work under the attached contract for services and that the Contractor will participate in the E-Verify Program or Department program, as those terms are defined in C.R.S. § 8-17.5-101, et. seq. in order to confirm the employment eligibility of all employees who are newly hired for employment to perform work under the attached contract for services.

CONTRACTOR:

Company Name Colorado 10-2-14
Date

Name (Print or Type)

Signature Grebench

Executive Director

Note: Registration for the E-Verify Program can be completed at: https://www.vis-dhs.com\employerregistration. It is recommended that employers review the sample "memorandum of understanding" available at the website prior to registering

Adams County Human Services Department Request for Application (RFA)



APPLICATION FORM ADAMS COUNTY HUMAN SERVICES 2013.073 REQUEST FOR APPLICATION FOR CORE SERIVCES

Page 1 0f 2

shrebA

WE THE UNDERSIGNED HEREBY ACKNOWLEDGE RECEIPT OF

Addenda # 1

| 4/10/13 |
|--|
| Date |
| Debi Grevenia |
| Signature |
| Debi Grebenik |
| Printed Name |
| Executive Director |
| Title |
| 303-433-1980 |
| Fax or Email address dgrebenik@maplestar.net |
| |

Chris Kline DIRECTOR Darwin J. Cox, MSW DIVISION DIRECTOR

(Please Print or Type)



Human Services Department Children and Family Services Division 7401 North Broadway Denver, Colorado 80221 PHONE 303.412.8121 FAX 303.412.5335 www.adcogov.org

Core Service Application Form page 2 or2

| • | , | | | | |
|-------------------------------|-------------------|------------|----------------|-------------------|-------------------|
| Agency Name: | Maple Sta | ır Colora | do | | |
| Type (LLC/Sole Prop/etc.): | LLC | | | | |
| Address: 2250 Sou | uth Oneida Street | Suite 10 | 00 | | |
| City: Denver | | State: | СО | Zip: | 80224 |
| Telephone Number: | 303-433-1975 | | Fax Number: | 303-433-1 | 980 |
| Website: | www.maplestar.i | <u>net</u> | Email Address: | dgrebenik(| @maplestar.net |
| Contact Person for the | ne Application: _ | Debi Gre | ebenik | | |
| Title: Executive Dir | ector Phone: | 719-33 | 38-1054 Ema | il: <u>dgrebe</u> | nik@maplestar.net |
| Executive Director, C | DEO, or Owner: _ | Same as | Above | | |
| Title: | Phone | : | Em | ail : | |

A. Agency Information

- 1. Provide a brief description of your agency, and / or organization including total staff size, number of years in operations, mission and history.
- Maple Star provides foster care for 11 counties and the Division of Youth Corrections.
 Maple Star's seventeen years of experience in working with foster care children includes understanding the needs of abused and neglected children while also working sensitively with children's biological families.
- Maple Star also provided multiple years of casework and casework supervision in El Paso County. This rich experience creates a knowledge base from which Maple Star will build.
- Maple Star also provides an array of community-based programs that include Facilitated Visitation Services, the KEEP program, supervision of home studies for three Denver metro counties, and a Domestic Violence Reduction Program.



- In addition, Maple Star provides the Virtual Residential Program for a wide variety of clients with specialties in working with Reactive Attachment Disorder, Autism Spectrum Disorder and adolescents with significant mental health needs.
- Staff size: 78 staff; some part-time are included in this number
- Maple Star was founded in 1994 to provide specialized foster care.
- The mission of Maple Star Colorado is: "To ensure the provision of accessible, effective, culturally competent, community based social services to promote growth; well-being and that meet the needs of those we serve"

Maple Star Colorado is committed to the provision of accessible, effective, high quality human services such as in-home concrete and therapeutic programs, supervised visitation, crisis management, intensive case management, behavioral health programs, and foster care services that meet the needs of those we serve. This requires effective employee communication, innovative and demonstrated best-practice models, high quality training opportunities, strong leadership, and ethical business practices. Keeping true to these values, Maple Star began with foster care and branched out to include community-based programming with their innovative Virtual Residential Program and subsequently added additional programs that are based on their core values.

As a company we stand by our Core Values. We value:

- Community-based and Multi-systemic Services
- · Identifying and Building on Strengths
- Local Viability that is Nationally Supported
- Respectful Organizational Culture
- Best Practice Models
- Cultural Diversity
- 2. Detail previous contracts with Adams County Human Services Department and / or other government agencies and describe your ability to effectively manage these programs.
 - Foster Care—Maple Star continues to work effectively with ACHSD placements, providing effective contract management which includes positive communication
 - Facilitated Visitation Services—Currently Maple Star is meeting all contractual requirements and continues to receive positive feedback. Outcomes are provided on a monthly basis to demonstrate the program's utilization and efficacy.
 - KEEP Program—Maple Star is meeting all contractual requirements after a slow initiation of program implementation. Maple Star's staff made themselves accessible and available for additional services in an effort to maximize utilization of the services outlined in the contract. To date, utilization is maintained through ongoing effective communication and accessibility of the program supervisor.
 - Domestic Violence Reduction Program-while only in its third month of the contract, reports of positive interactions and availability are communicated to the program supervisor.



- At the time of this proposal, all terms of current contracts are being met and at times, exceeded due to thorough and consistent communication and the tracking of outcomes. Key Maple Star staff are readily available at ACDHS in an effort to maintain collaborative working relationships.
- Maple Star works diligently to exceed contractual requirements and work toward ongoing improvements based on feedback and new research.
- Maple Star also holds additional contracts with Division of Youth Corrections for Autism Services, placements, lifeskills coaching, and home-based Virtual Residential Services.
- Maple Star contracts with Arapahoe, Douglas, and Jefferson Counties to administer over 200 home studies per year.
- Maple Star contracts with Value Options, Colorado Mental Health Treatment Act, private insurance, and Behavioral Health Inc. to provide mental health services and Autism Spectrum Disorder services throughout Colorado.
- Maple Star contracts with all counties on the front range for foster care and home-based services that include all levels of intervention, therapy, behavior and parent coaching.

B. Programs / Services to be provided, in the context of this RFA

1. In the specific service area your agency is proposing, what are the key concepts and strategies for program/services to be provided?

Home-based intensive services may include the following components which can be selected on a case-specific basis:

- <u>Virtual Residential Program</u>: Therapy combined with Behavior Coaches-high level of intensity \$186/day; middle level of intensity: \$93/day (Program description attached)
 - Provides stabilization, crisis management, psycho-education on traumainformed concepts, case management, successful transition planning, concrete services and 24/7 support
 - Culturally responsive
 - Utilizes thorough assessment tools to match intervention strategies with family needs
 - Key concepts include family engagement, trauma-informed strategies, contextualized treatment plans, individualized and holistic intervention strategies
- Intensive Family Therapy: Therapists provide intensive in-home family therapy that includes psycho-education, in-home support 24/7, and utilizes motivational interviewing to decrease client resistance.
 - o In addition, is available at times that are convenient for the family while providing real-time coaching through stressors and challenging situations.
 - Utilizes creative holistic intervention strategies.
 - Utilizes thorough assessment tools to match intervention strategies with family needs



- o Culturally responsive and holistic interventions
- o Traditional as well as non-traditional clinical expertise (mindfulness, mindbody, rhythmic movement)

| Ser | vice area applying for: (Select all that apply) | Requested Amount per Service |
|-----|---|------------------------------|
| X | Home-Based Interventions | \$ 186/per diem for |
| | | high acuity; \$93/half |
| | · | level |
| | | \$65/hour for |
| | | therapists—can be 1- |
| | | 10 hours/week |
| X | Intensive Family Therapy | \$65/hour-can be 1- |
| | | 10 hours/week |
| X | Sexual Abuse Treatment | \$65/hour—can be 1- |
| | | 10 hours/week; |
| | | \$30/hour for group |
| | | treatment |
| | Day Treatment | \$ |
| X | Life Skills | \$45/hour—1-20 |
| | | hours/week |
| X | Mental Health Services | \$65/hour for therapy; |
| | | \$30/hour for group; |
| | | \$45/hour for behavior |
| | | coaches; \$105/hour |
| | | for Board Certified |
| | | Behavior Coach; |
| | • | \$55/hour for Applied |
| | | Behavior Analysts |
| | | (autism services) |
| | Substance Abuse Services | \$ |
| X | Family Team Meetings | \$35/hour to facilitate |
| | Total Application Request | \$ As needed; can bill |
| | | per service unit; can |
| | | accommodate as |
| | | many clients as |
| | | needed. |

Pricing must be submitted based on an hourly or monthly rate for each service.

- 2. In the specific service area, provide a detailed narrative on how this service will address the five Core Services goals of:
 - a) Focus on the family strengths by directing intensive services that support and strengthen the family and protect the child:

Due to thorough and effective assessments, Maple Star staff can recommend efficient strategies that work expeditiously to stabilize and support the family at points of stress. The mere presence of the Maple Star staff provides a calming effect and also includes a psychoeducation approach to equip families to move toward self-sufficiency. The strategies used are designed by the treatment team which includes the family as integral members. The staff are



available 24/7 and help to manage crises, work toward developing a calm home environment, provide case management services, and engage with the families to support their innate strengths.

b) Prevent out-of-home placement:

Maple Star Colorado (MSC) will collaborate with Adams County Human Services Department (ACHSD) child welfare worker to develop an initial service plan to address the objectives identified during the referral process. The primary goal is to keep children in their home.

- These goals are accomplished by focusing on family stabilization, safety, and providing
 resources to support a healthy and safe family environment. This approach will focus on
 strengthening family systems through the utilization of a treatment team approach which
 reflects inclusion and empowerment of the family system in an effort to maintain family
 integrity.
- Individualized safety plans to be monitored for each child and family member
- Open and continuous communication
- · Data and fact-based decision making
- Community engagement and advocacy
- Accountability
- Urgency and Intensity of service
- Innovation and flexibility
- Consistency, accessibility, and availability of services for children and families, regardless of where they live
- Wraparound approach that individualizes services for the child and family and builds on their strengths to:
 - Protect children from abuse and neglect.
 - o Safely permit children to live with their own families, where possible, through the provision of services that strengthen families.
 - o Provide children with stability and timely permanency in their lives.
 - Ensure children's physical needs are met while their emotional, social and intellectual potential are maximized.
 - Enable children to achieve success in school, graduate from high school, and prepare for future careers.
 - Services match the unique needs of each family and child. Services support families in establishing and strengthening community connections and natural supports in a culturally responsive manner.
- Therapists will implement safety contracting to aid in defusing imminent risk factors and implementing crisis stabilization plans to improve family dynamics while supporting the family to make needed adaptations to prevent removal of their children with the long term goal of preventing further child welfare involvement.
- Concrete needs will be addressed in an effort to diffuse any elements that would make it difficult to keep children in their home—to include needs such as job coaching, transportation, home organization, or other tangible services.
- Other contributing factors include:
 - 1. Increasing and developing parenting skills
 - 2. Increasing and expanding knowledge about child development
 - 3. Developing crisis management skills
 - 4. Providing real-time parent coaching



c) Return children in placement to their own home:

Evidence Based Services: Maple Star is committed to utilizing services and interventions that are proven to be effective in achieving results. In addition, a core value guiding our program implementation is the belief that children and families are best served within their own homes and communities. We are consistently guided by efforts to help clients become self-sufficient through addressing their concerns, building upon their strengths, and creating support systems that sustain independence in a culturally sensitive mode. Through this sustainability, the families are able to access resources that will prevent further involvement with ACHSD.

- All barriers to reunification will be addressed to include concrete as well as therapeutic needs
- Unscheduled drop-in visits may be part of the transition plan to insure compliance with treatment plan goals and strategies.

d) Unite children with their permanent families:

- Family-Centered Focus: Service planning and provision will be designed to meet the unique strengths, health, and needs of the child and family. Advocacy efforts will be enhanced in an effort to break through barriers that families experience in accessing the resources that will help them care for their children effectively. These resources will include concrete and therapeutic services. Maple Star seeks to individualize and contextualize services to meet the specific needs of individual families. A basic principle under which MSC operates is that youth and families should be served in a manner and setting which is most like their normal routine. When drastic interventions such as removal from the home are used in a situation, the youth and family often return to the original problematic state when the measures are withdrawn. MSC believes that the most effective approach is to work with families and youth in their natural setting -- the home and community -- and that in most situations this can be accomplished with the implementation of a well-organized and targeted array of services. We deliver "human services without walls" by having our staff travel to the client to deliver the services in most situations.
- In our experience in developing and managing service networks for abused and neglected children and their families, we have found that the most effective approach is to engage with local agencies and service providers, and to cultivate a strong and cohesive service network that maintains high levels of communication, transparency, accountability, and urgency. To successfully achieve safety and permanency for these children and families we need a service community that is engaged, collaborative, and accountable. This approach is most effective when there is a broad array of services upon which the team can depend, knowing that consistent communication will ensure services that are aligned.

e) Provide services that protect the child:

Safety of the child and other family members is priority at all times in our family engagement approach and we will monitor safety plan compliance. Due to our experience in managing child welfare systems we find the best practice is to require that each encounter with the child or family documents the safety and risk to the child and family, this can be done by observing and asking about the safety and risk every time we interact with the child and/or family as well as through ongoing assessments that are conducted. If any of the MSC staff observe or identify any condition that threatens this safety we will immediately report this to the ACHSD



caseworker or their supervisor. Conditions that might threaten the safety will vary according to the conditions identified in the safety plan; however, if new threats or behaviors occur, these will also be reported (e.g.; observed alcohol or drug use which was previously not reported, a new person living in the family home). If the condition presents an immediate danger, the MSC staff will remain on-site and emergency protocols will be enacted.

We will assure the implementation of a safety plan that reflects the ACHSD safety plan and case plan goals. We will accomplish this by training all of our staff on the significance of a safety plan. Emergent services will be provided by the Care Coordinators. To reduce the frequency and intensity of crisis situations, MSC will develop a Crisis Intervention Plan as needed with each child and family to use when a situation is escalating. MSC will train staff to recognize threats to safety and will ensure that all staff are trained in the procedures for reporting safety concerns.

MSC considers the review of the safety assessment and safety plan to be our most important beginning responsibility upon being assigned a case. To do so is to attend to the primary objective: to assure the safety of children. When assessing safety plans we will prioritize the following critical factors:

- Immediately available—in response to any issue, concern, change, or risk
- Action oriented service delivery that is focused on safety factors,
- Flexible access services that are located in close proximity and can be called upon for immediate response to assist the family with immediate safety needs.
- Routine communication with safety plan participants and continual oversight
- Engagement of caregivers concerning the acknowledgement of safety issues, and their commitment to the safety plan
- Assessment of caregiver protective capacities to determine what must change
- Creation of a service plan that addresses safety concerns and enhances caregiver (parent) protective capacities
- Arrangement of activities, services and service providers for focused treatment of safety issues
- Reasonable efforts to provide the least intrusive means for assuring children are safe
- 3. Do you have experience working in the Child Welfare System, particularly with traumatized children and families? Please describe your agency's approach to trauma informed care within your practice.

Trauma Informed Care: Most, if not all, children involved in the child welfare system experienced traumatic events such as physical or sexual abuse, extreme poverty, frequent moves, and/or adult domestic violence. Trauma-informed staff understand the impact of trauma on a child's behavior, development, relationships, and survival strategies; integrates that understanding into planning for the child and family; and understand that he or she has a role in responding to a child's history of trauma.



Maple Star staff are trained in Trauma Informed principles that include:

- Beyond Consequences, Logic and Control by Heather Forbes
- Empowered to Connect by Karyn Purvis, Ph.D.
- Neuroscience concepts by Bruce Perry, M.D.
- Trauma Informed Parenting by <u>www.nctsn.org</u>

A major feature of trauma-informed care is the understanding that providers must approach clients not from the perspective of what they are doing and how to ameliorate the behavior; rather from the vantage point of discovering what happened to the client. Armed with this knowledge, effective interventions can be designed and implemented.

Maple Star's expertise is recognized as they are consulted on difficult cases and provide training to multiple disciplines and jurisdictions. This expertise is contextualized to find the appropriate intervention strategies for each client and their family. These strategies are holistic in nature and include creative options such as drumming, breathwork, mindfulness, and other activities.

4. Describe how you will be multi-culturally responsive and how you plan to provide services that meet the social, cultural and language needs of clients involved in the Child Welfare System.

Culturally Competent and Respectful Practice: Culturally competent services will be delivered in a manner that respects individual and family needs, cultural differences, and special issues. Culturally competent and diverse staff and providers will ensure that all clients receive appropriate services. Understanding cultural practices will help to connect families with relevant services such as services with Spanish-speaking practitioners and are open at hours that families are available. Every effort will be made to utilize those resources the families prefer and identify as meeting their needs. Additional considerations will be given to families whose religious practices might affect their perspective of medical interventions.

- Maple Star employs Spanish-speaking staff to work with clients whose primary language is Spanish.
- Maple Star also strives to hire staff in the same locations as the clients they serve; in essence, finding staff with rural living experiences to work with clients in rural areas, etc.
- Maple Star also employs faith-based staff who offer understanding of the role faith may play in the lives of the families they serve.
- Regardless of an employee's ethnic or cultural background, they must interact with and
 provide services to all others without regard to race, ethnicity, gender, sexual identity,
 religion, language ability, level of education, or socioeconomic status.
- It is essential for culturally appropriate Care Coordinators and Supervisors to establish a
 foundation of respect, trust and empowerment as families are more successful and
 responsive to interventions when they feel respected.
- MSC will require all staff to attend and participate in Cultural Diversity training annually.

C. Collaboration



Providing services for Child Welfare clients involves the ability to advocate and collaborate on behalf of the clients you serve and yourself. This includes collaboration with ACHSD, community-based organizations and other government entities.

1. How do you plan to coordinate services and reporting with Child Welfare Social Case Workers?

Maple Star provides weekly email updates for all of their clinical services in addition to a monthly report. Critical incidents or vital information will be reported as the events occur or as information is made available. Phone calls are also made when the information to be communicated is time-sensitive.

2. Will you provide other supportive services through collaborative agreements with other programs/providers? If so, define these services:

If there are any clients that need Offense-Specific work, we will work collaboratively with Mason Moore, approved SOMB provider. He will provide the level of services that are specifically designated as offense-specific.

3. It is likely that you or your staff will be expected to testify on the witness stand during Court Hearings. Briefly describe your (their) experience and the qualifications that would qualify you as experts in child welfare or other fields.

Maple Star's demonstrated 19 years of experience working in foster care and adoptions provides the basis for their ability to be qualified as experts in child welfare. In addition, Maple Star provided casework for El Paso County for multiple years so MSC understands the dynamics of working with multiple professionals. Many staff have testified in court hearings and are available to coach others to develop their testifying skills. Maple Star's staff will be able to discuss the case from a Trauma Informed perspective and explain how certain decisions may impact the client negatively. In addition, the Executive Director is part of a model court committee that is working toward implementing trauma-informed principles into the current court system.

D. Report and Accounting Systems

1. ACHSD requires monthly reports with specific information. Briefly describe your methodology and ability to track data and provide these reports on client progress.

Monthly reports will include data that documents number of referrals, dates and duration of services provided, progress on goals, client participation, client strengths, client challenges, and other appropriate data. Weekly phone or email updates will be provided with more frequent communication as needed.

Length of time and services provided will be tracked and reported per family and in aggregate form on a weekly basis to ACHSD. Client demographics and presenting issues will also be tracked. Types and numbers of referrals will be tracked. Outcomes at 12 months after discharge will also be tracked. Follow up calls will be made to determine disposition at designated times after discharge to include 30, 90 and 365 days.

2. Describe the accounting system you utilize to provide fiduciary accountability.



Maple Star uses Generally Accepted Accounting Principles as required by our Child Placement Agency license. In addition, MSC is audited annually by a separate entity.

E. Target Population

1. Which, if any, Adams County area/neighborhoods do you see as your targeted clientele? Due to the diversity of the current staff, Maple Star would be able to serve Adams County in its entirety.

| F. | Availability Please indicate the h | nours ye | our services can be pr | ovided: | |
|----|------------------------------------|-----------|------------------------|---------|------|
| |] Monday - Friday | | a.m. to | | p.m. |
| | Evenings | days | | _ Hours | |
| | Weekends | days | | _ Hours | |
| X | Other: As needed- 24/7 | | | | |
| Са | ın services be provide | d in the | e client's home? x | YES NO | |
| Ca | in you transport a cliei | nt for se | ervices? | YES NO | |

G. Services Outcomes

Please provide the following data for clients who have received your services:

- 1. Average length of stay in treatment: For VRP, 5.5 months for all levels. For Autism services, 3-6 months depending on the acuity.
- 2. How do you define "successful" treatment in your program?
 - a. The family meets treatment goals which were developed in conjunction with the therapist and family plus referral agent's input
 - b. The child either remains at home or is reunified within the first 30 days of intervention
 - c. The child is at home at time of discharge and 30, 90, 120 and 365 days after discharge.
- 3. What percentage of clients successfully discharged within the last 12 months from your program? 78% in 2012; 87% in 2011

H. Sustainability

1. ACHSD does not guarantee a specific number of case referrals and contracts may be terminated at any time. ACHSD values continuity and sustainability of care for clients involved in the child welfare system and desires providers who adopt sustainable business practices to promote fiscal and programmatic efficiencies. Do you receive



referrals from other County Department of Human Services Agencies, Court, etc.? If so, please list:

arapahoe County

Boulder County

| Arapahoe County | Boulder County |
|---------------------------------|---|
| Denver County | El Paso County |
| Jefferson County | Larimer County |
| Weld County | |
| 2. Are you a Medicaid provider? | Yes X No; however, we have a contract with BHI. We are working on becoming a Medicaid provider. |