

Values Statement

To reach our vision, goals, and objectives, it is important for this office to identify, define, and share organizational **values**. These values are important individually and collectively as a team. The values should create an environment, which reflects the desired professional working relationships between the personnel within this office, customers, management and employees, co-workers, and the citizens of Adams County. The basic principles or values are:

Fairness

This is how we intend to treat our customers and each other. Fairness means:

- treating others as you would be treated
- pulling your fair share
- being impartial

Service

This is the "heart" of the Assessor's office in making a contribution to our customers first. To provide the best and most effective public service, we will:

- treat customers with respect
- dedicate ourselves to meeting customer needs
- set an example of professional public service

Honesty & Integrity

Honesty is one of the foundation building blocks essential for trust. This quality requires:

- personal responsibility and accountability
- allows for mistakes and failures
- being open

Teamwork

Within this office, participation, involvement, and open communication is encouraged and expected. Teamwork means:

- being flexible
- cooperation, not competition
- developing consensus

Human Dignity

Employees are the ultimate resource required in achieving our goals and working as a team. Each employee deserves respect. Employees focus is on human dignity. It means:

- being sensitive to other points of view
- having an appreciation of diverse backgrounds
- listening and understanding

Quality & Excellence

Our vision is a commitment to satisfying our customers and continually improving our services. This quality and excellence is demonstrated by:

- valuing our customer needs
- understanding our systems and processes
- being innovative with pride of workmanship

Motto

People, Pride, and Progress

*Where Employees Give Their Best Effort for the
Community and Adams County Taxpayers*